

## Maintenance role

1. Explain the importance of routine, proactive maintenance to
  - a. maintain structural integrity
  - b. prevent pest entry
  - c. prevent creation of pest conducive conditions
2. Explain the importance of timely work order follow-up (i.e., to repair reported structural defects).
3. Describe the key elements of sanitation and exclusion, including
  - a. strategies
  - b. tactics
  - c. tools
4. Describe the key elements of inspection and monitoring, including
  - a. what to look for
  - b. where to look
  - c. tools used
  - d. frequency
5. Give examples of common sanitation issues and problem areas.
6. Give examples of proper storage procedures (i.e., inspection of deliveries for pest presence and good sanitation of storage areas to identify problems in early stages).
7. Explain the importance of effective communication, education and cooperation between relevant parties, including
  - a. facility users
  - b. contractors
  - c. custodial staff
  - d. food service staff
  - e. grounds maintenance staff
  - f. teachers
  - g. administrators