Contribution of the Golf Industry to the Arizona Economy in 2014

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- Arizona Women’s Golf Association $1,500
- Blue Star Resort & Golf $1,000
- Grayhawk Golf Club $1,000
- The Golf Club @ Johnson Ranch $1,000
- The Estancia Club $1,000
- The Mirabel Club $1,000
- Apache Sun Golf Club $500
- Arizona NGCOA $500
- Communication Links $500
- Paradise Valley Country Club $500
Executive Summary

What Is the Issue?
Golf is an important part of Arizona’s economy and a defining component of the physical landscape of many of its cities and towns. Golf facilities support jobs and income for the state economy, indirectly support other Arizona businesses that serve and supply the facilities, drive tourist spending by attracting visitors from outside the state, and support sales by retailers offering golf equipment and merchandise to Arizona golfers. Additionally, golf facilities exert a positive effect on the value of residential real estate in their proximity.

Meanwhile, golf courses require inputs year-round to maintain playable and attractive conditions for golfers on the facility’s turfgrass and other landscape surfaces. Major inputs include irrigation water, fertilizer, and other agricultural chemicals. Conservation efforts at golf facilities aim to balance the use of natural resources with the economic viability of the courses.

This study provides an estimate of the economic contribution of the golf industry to Arizona’s economy in 2014, examining the following components:
- Golf facility operations (operations spending, jobs, and other contributions)
- Golf-related tourist spending
- Golf-related business revenues

This report uses a variety of metrics to describe the golf industry’s contribution to the Arizona economy. These include sales (output), value added (GDP), labor income (employee compensation and proprietor income), jobs, and state and local taxes. It’s important to note that many of these economic metrics are interconnected and, therefore, cannot be added together. Furthermore, while sales (output) is an easily-interpreted measure of economic activity, value added (also known as gross state product) is the best reflection of an industry’s contribution to the state economy.

The contribution of the golf industry to Arizona’s economy goes beyond the direct effects of facility revenues, tourist spending, and golf-related business sales. The businesses providing those goods and services also require inputs of goods and services in order to operate, many of which are supplied by in-state suppliers. Those local businesses in turn require their own production inputs. These rounds of business-to-business transactions of providing inputs are known as indirect effects. Additionally, incomes (wages, salaries, and profits) generated for individuals employed directly by the golf industry are used to purchase household needs, such as rent or mortgages, doctor visits, and groceries. This spending produces rounds of household-to-business transactions, known as induced effects. Because of these indirect and induced multiplier effects, the economic contribution of the golf industry in Arizona is considerably greater than indicated by direct sales and tourist spending.

Other effects of the golf industry are not best measured using regional economic contribution analysis. These effects include the influence of golf courses on residential real estate values and natural resource use and conservation. The study provides an update to a 2004 estimate of residential real estate premiums attributable to frontage on and proximity to golf courses, and provides a snapshot of golf water use and conservation and management practices at Arizona golf facilities in 2014.

What Did the Study Find?
Arizona’s golf industry had a total estimated economic contribution of $3.9 billion in sales (output) to the state economy in 2014. This includes the direct,
indirect, and induced effects of golf course operations ($2.5 billion), golf tourism ($1.1 billion), and golf-related businesses ($347 million).

**Economic Contribution**
- **Golf facility operations** generated a direct contribution of $1.1 billion in sales to the state economy in 2014, directly supporting an estimated 18,695 full- and part-time jobs. Including multiplier effects, the total contribution was $2.5 billion in sales, $1.4 billion in value added (gross state product), and approximately 29,500 full- and part-time jobs. An estimated $72 million in state and local taxes was directly supported, including $39 million in direct state and local sales tax revenues. An estimated 11.6 million rounds of golf were played in Arizona in 2014.
- **Golf tourism**, both golf travelers and golf spectators, attracted an estimated $598 million in spending from out-of-state visitors in 2014, for a total estimated impact of $1.1 billion in sales and approximately 10,500 jobs. Direct sales tax impacts were estimated at $32 million in 2014. Roughly a third of rounds played in Arizona in 2014 were by out-of-state and out-of-country visitors.
- **Golf-related businesses**, such as equipment and apparel retailers, practice ranges, and golf cart dealers, had estimated annual sales of $270 million, for a total estimated contribution of $347 million in sales, approximately 1,800 jobs, and directly-supported sales tax revenues of $6.5 million.

**Residential Real Estate Premiums**
- Hedonic studies have shown that frontage on and proximity to golf courses is associated with a sales price premium for residential real estate.
- Residential real estate premiums associated with all homes ever built in golf course communities in Arizona were estimated to be nearly $2.1 billion.

**Water Use**
- **Survey Results**
  - **Statewide use**—According to survey results, Arizona golf facilities used an estimated 167,397 acre-feet (AF) of irrigation water in 2014, occupying a total of 45,000 acres for the golf courses, of which 32,000 acres was turfgrass.
  - **Use of effluent**—Statewide, according to survey results from this study, an estimated 35% of golf water use was effluent in 2014. This percentage from the survey is somewhat higher than estimates from water resource agencies (see below).

- **USGS Statewide Data (2010)**
  - **Statewide use**—In 2010, 130,116 AF of self-supplied freshwater was used to irrigate golf courses, accounting for 1.9% of Arizona’s total freshwater withdrawals. This figure includes groundwater and surface water, but excludes effluent.
  - **Use of effluent**—Statewide, 49,488 AF of reclaimed wastewater was used for golf course irrigation in 2010, accounting for 28% of golf’s total statewide water use.
  - **Share of statewide use by source**—In 2010, golf irrigation accounted for 3% of state groundwater withdrawals and 1.1% of state surface water withdrawals, but 34% of state reclaimed water use for irrigation.
• **ADWR Active Management Area (AMA) Data**
  • *Share of statewide AMA use*—According to Arizona Department of Water Resources (ADWR) data, golf water use represented 3.5% of total AMA water use in Arizona in 2014.
  • *Breakdown of golf AMA use by source*—In 2014, groundwater represented 48.1% of AMA golf water use, surface water, 10.9%, CAP, 14.6%, and effluent, 26.3%. Whereas some AMAs rely on a varied mix of water sources, others rely heavily on one or two sources, such as effluent or groundwater.
  • *Use of effluent*—Use of effluent by golf facilities in AMAs was 33,977 AF in 2014, an increase of 27% since 2004.
  • *10-year trend*—Between 2004 and 2014, ADWR reported a net increase of 24,736 AF of golf facility water use in Arizona’s AMAs, with all types of water use increasing. During that time, the number of facilities in Arizona’s AMAs also increased, from 239 facilities to 252 facilities.

**Conservation Practices**

• 51% of respondents reported performing irrigation audits for their golf course irrigation systems, and among respondents conducting irrigation audits, 95% made adjustments to their irrigation systems, for an average irrigation water savings of 19.5 AF of water per facility per year.

• 31% of respondents reported having removed turfgrass in the past 5 years. Another 39% reported having a partnership with conservation organizations, the most common of which was Audubon International.

**How was the study conducted?**

This study relies on the results of a statewide survey of golf facilities performed between April and August of 2016. In order to capture all components of golf facility operations, the survey was directed at three key staff positions at each facility: General Manager/Director of Club Operations, Head Golf Professional/Director of Golf, and Golf Course Superintendent/Director of Agronomy. The survey response rate was 44% for General Managers, 26% for Golf Professionals, and 45% for Superintendents. With some unusable responses having been submitted, the useable response rate was 42% for General Managers, 25% for Golf Professionals, and 39% for Superintendents. Unbiased estimates were calculated from the survey response data using scaling and an expansion factor. Survey data were complemented with secondary data on golf business establishments, golf tourism, real estate, and golf water use from a variety of sources. The economic multiplier effects of the golf industry were estimated using IMPLAN 3.1, the premier input-output model used for regional economic impact analysis.
Introduction

Overview
Golf is an important part of Arizona’s economy and a defining component of the physical landscape of many of its cities and towns. The golf industry supports jobs and incomes for the state economy, indirectly supports other Arizona businesses that serve and supply the facilities, drives tourist spending by attracting visitors from outside the state, and supports sales by retailers offering golf equipment and merchandise. Additionally, golf facilities exert a positive effect on the value of residential real estate in their proximity. Meanwhile, golf courses require inputs year-round to maintain playable and attractive conditions for golfers on the facility’s turfgrass and other landscape surfaces. Major inputs include irrigation water, fertilizer, and other agricultural chemicals. Conservation efforts at golf facilities aim to balance the use of natural resources with the economic viability of the courses.

This study provides an estimate of the economic contribution of golf to Arizona’s economy in 2014, examining the following components:

- Golf facility operations (spending, jobs, and other contributions)
- Golf-related tourist spending
- Golf-related businesses.

This estimate includes direct, indirect, and induced multiplier effects and is measured in terms of sales (output), value added (GDP), labor income (employee compensation and proprietor income), jobs, and state and local taxes.

Furthermore, the study provides an updated estimate of residential real estate price premiums attributable to proximity to golf courses. Finally, this study provides a snapshot of golf water use and conservation and management practices at Arizona golf facilities in 2014.

Motivation
This study provides an update to a 2006 study of the economic contribution of golf to the Arizona economy in 2004, “Economic and Environmental Impact of Golf” (Schmitz, 2006). It relies on primary data collected from Arizona golf facilities statewide through a survey, as well as secondary data from a variety of sources. A survey was necessary because government statistics do not capture golf facilities in one single industry. Businesses are typically captured in government statistics according to the industry that represents the majority of their sales. Therefore, golf facilities that are part of resort hotels are often categorized as hotels (NAICS 721110). Golf facilities not associated with resorts are most typically classified as golf courses and country clubs (NAICS 713910). To rely only on statistics for golf courses and country clubs would significantly underrepresent the extent of the industry in the state, considering that many golf courses in Arizona are attached to resort properties. In addition to filling the gaps in government data, the survey provides an opportunity to better understand golf facility revenues and expenses, employment, and conservation and management practices used on the golf courses.

Economic and Industry Context
Since 2004, the date of the most recent analysis, the state and national economies have weathered great challenges as a result of the Great Recession.

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1 North American Industry Classification System (NAICS) codes are 2 to 6 digit codes used for purposes of classifying business entities by their primary industry in government statistics (US Census Bureau, 2016).
Arizona was hit especially hard by the downturn, and golf, an activity linked closely with both disposable personal income as well as real estate, suffered heavily as a result. The state and national economies both experienced significant contractions between 2008 and 2009, as evidenced by gross domestic product and gross state product (Figure 1).

**Figure 1. Arizona Gross State Product and US Gross Domestic Product 2004–2014, in Millions, Adjusted to 2014 Dollars**

At the national level, golf courses and country clubs saw a significant decline in revenues between 2007 and 2010 (Figure 2).

Amusements, gambling, and recreation industries' direct contribution to Arizona's gross state product, which includes golf courses and country clubs,

**Figure 2. Total Revenues for Golf Courses and Country Clubs, United States, 2004–2014**

* Brown bar denotes period of economic recession.

**Source:** Bureau of Economic Analysis, Bureau of Labor Statistics

**Source:** US Census Bureau
Introduction

The economic downturn's effect on households in Arizona is evidenced by trends in per capita disposable income (Figure 4). After increasing to a sharp peak in 2007, Arizona per capita disposable personal income declined, bottoming out in 2011, and has gradually increased since that time.

In recent years, the national supply of golf courses has been decreasing in what is considered a market correction after significant increases in golf course construction during the 1990s (Hueber & Worzala, 2010). Golf course closures in the U.S. began to increase in the early 2000s and have averaged

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Figure 3. Gross State Product of Arizona Amusements, Gambling and Recreation Industries, 2004–2014, Adjusted to 2014 Dollars

![Gross State Product Graph](image)

**Source:** Bureau of Economic Analysis; Bureau of Labor Statistics

experienced a considerable slump starting in 2007, but has since resumed growth since 2011 (Figure 3).

The economic downturn's effect on households in Arizona is evidenced by trends in per capita disposable income (Figure 4). After increasing to a sharp peak in 2007, Arizona per capita disposable personal income declined, bottoming out in 2011, and has gradually increased since that time.

In recent years, the national supply of golf courses has been decreasing in what is considered a market correction after significant increases in golf course construction during the 1990s (Hueber & Worzala, 2010). Golf course closures in the U.S. began to increase in the early 2000s and have averaged

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Figure 4. Arizona Per Capita Disposable Personal Income 2004–2014, Adjusted to 2014 Dollars

![Per Capita Disposable Income Graph](image)

**Source:** Bureau of Economic Analysis, Bureau of Labor Statistics

12 Contribution of the Golf Industry to the Arizona Economy
Introduction

140 closures per year between 2006 and 2014 (Figure 5). This, coupled with relatively low levels of new construction since that time, have led to a net reduction in the number of 18-hole equivalent courses in the U.S. The National Golf Foundation projects golf course openings in the U.S. to average 20 or fewer annually in the near future (NGF, 2013).

In Arizona, a similar trend has emerged with 17 facilities closing during that same period. Yet, an estimated 19 new golf facilities have opened between 2004 and 2014, resulting in a net increase of two facilities. This is not including facilities that have undergone significant renovations, closed and reopened, or transferred ownership since that time. Another important trend includes the privatization of public municipal courses. In recent years, such courses have struggled to remain financially solvent, prompting municipalities to sell to or partner with third-party management companies (Keegan, 2010). This trend has affected municipal courses in Arizona.
Methods and Data

Arizona Golf Facility Survey
This economic contribution analysis relies on the results of an online survey of golf facilities in Arizona. The survey collected information on the operations of Arizona golf facilities in calendar year 2014 with focused sections directed to three key staff positions at each facility:

- General Manager / Director of Club Operations (referred to herein as General Manager);
- Head Golf Professional / Director of Golf (referred to herein as Golf Professional);
- Golf Course Superintendent / Director of Agronomy (referred to herein as Superintendent).

The section answered by the General Manager concentrated on overall golf facility operations with questions pertaining to facility finances, investment, and employment. The section answered by the Golf Professional focused on tournaments and pro shop finances and purchasing. The section answered by the Superintendent included information on golf course maintenance expenses and practices, and in particular focused on turfgrass management and water conservation strategies. Finally, all three staff roles completed an initial survey section regarding general facility characteristics, including number of holes, county location, facility type, and other similar general characteristics.

The survey was distributed by two means: an online survey distributed via email using the Qualtrics platform (Appendix A), as well as a hard-copy invitation letter mailed to facilities and addressed to the General Manager (Appendix B). The online survey was distributed via email invitations to a database of golf facility contacts whose emails were available through golf industry associations, as well as from facility websites. The survey invitation letter was sent via US Mail to all golf facilities in the state and included a URL for survey participants to follow where they could enter a password to access the survey.

The full database of Arizona golf facilities was compiled through a combination of sources, primarily the Arizona Golf Association and Golflink. The lists of facilities were combined, removing duplicates, and the information was validated, removing facilities that were no longer in operation, and compiling contact information. The database includes 313 separate facility listings. This survey and study were conducted at the facility level, with facilities varying in size and many having more than one golf course at the establishment.

The online survey was first activated and distributed on April 20, 2016 and remained open until August 5, 2016. The hard copy letter was mailed on April 20, 2016. A follow-up letter was mailed on May 18, 2016. Email reminders were sent periodically during the open period to those facilities that email contacts were available for. Survey invitations were also sent by Cactus and Pine Golf Course Superintendent (GCSA), the Southwest Section Professional Golf Association (PGA), and the Club Managers Association of America (CMAA) to their respective memberships. A survey incentive was coordinated through Cactus and Pine GCSA to drive participation in the first weeks of the survey. Participants were eligible for an optional raffle drawing if they participated before May 31, 2016.

Settings in Qualtrics were configured to remove any connection between a respondent’s email and their survey response. The system provided an
anonymized unique identifier for each response. Similarly, the optional raffle was a separate survey with no connection to golf facility survey responses and raffle responses to preserve the anonymity of responses. The survey was reviewed by the University of Arizona’s Human Subjects Protection Program and was determined not to constitute human research. Best practices were followed with regards to survey design, allowing respondents to opt out of any question, either by including questions where no response was required, or by including the option of “I prefer not to respond.” After the survey closed, anonymized results data were downloaded and analyzed according to methods described in subsequent sections.

Statistical Methodology and Expansion Factor
The golf survey was divided into four sections. The first section asked all respondents to provide general characteristics of their facility. The other three sections were directed towards each role at the facility. The survey presented a combination of qualitative and quantitative responses.

Questions that presented yes-no options or asked respondents to select among multiple options were analyzed using a simple count method. These are questions where the response is not a number and therefore should not vary depending upon the size of the facility.

For those questions where respondents were asked to provide a number (revenues, rounds of golf, etc.), a scaling and expansion method was used to obtain an unbiased estimate of statewide values based on the survey sample, assuming that numerical responses (revenues, costs, acreage, etc.) are proportional to the size of the facility in terms of number of holes. For a full description of the scaling and expansion method, please consult Appendix C.

Golf-Related Tourism
Data from the survey regarding the percent of annual rounds played by geographic origin on the golfer were coupled with golf tourist expenditure and travel behavior data from two separate research reports to account for the contribution of golf tourists, as well as professional golf tournament spectators to the state economy.

Golf-Related Businesses
The golf-related businesses section of this study relies on a variety of secondary data sources, including ReferenceUSA, MelissaData, and Census Industry Snapshots. These data are used to produce an establishment count, as well as an estimate of annual revenues for those golf-related businesses whose economic activity is not captured through the survey response.

Economic Contribution Analysis
Integrating results from previous sections, the indirect and induced multiplier effects of golf facility operations, golf-related tourism, and golf-related businesses, were calculated using the IMPLAN 3.1 model and software in order to obtain a total economic contribution estimate. IMPLAN is an input-output model that captures the linkages between economic sectors through local buyer-supplier relationships, whereby purchases of goods and services from local providers across the supply chain create additional rounds of transactions in the economy, supporting additional sales, incomes, and jobs. Both business-to-business (indirect effects) as well as business-to-household (induced effects) transactions were captured using this model.
Methods and Data

Residential Real Estate Premiums
For the current study, Schmitz’s 2006 estimates of the total statewide residential real estate premiums attributable to frontage on or proximity to golf courses were updated. Schmitz estimated per-community residential real estate premiums for golf course communities, applying the estimated per-community premium to the total estimated number of golf course communities in the state. The estimate was updated by calculating a premium proportional to the underlying value of the home versus a fixed value per house, and accounting for underlying real estate value fluctuations between 2004 and 2014 using data from the Case Schiller Home Price Index for Phoenix. Finally, the estimate was adjusted to account for changes in the number of golf course communities in the state since the previous study.

Golf Environmental Analysis
This final section of this study focuses on golf facility irrigation water use and conservation practices, relying on both primary and secondary data. Survey results were used to derive statewide estimates of water use, turfgrass management practices, and conservation activities. That information was supplemented with US Geological Survey (USGS) and Arizona Department of Water Resources (ADWR) data for a higher level picture of golf water use in Arizona.
Arizona Golf Facilities

The following section presents the results of the statewide golf facility survey by subject and covers the wide variety of activities that occur at golf facilities, including at the clubhouse (administration, restaurant, events), the golf course (golf play, course maintenance), and the pro shop (golf merchandise retail, lessons, and services). Information from all three facility roles and general facility characteristics are presented. Excluding response counts, figures presented are statewide estimates derived using survey response data according to the methods described in Appendix C.

Population and Distribution by Facility Characteristics

This section of the report provides an overview of the total population of golf facilities in Arizona and how survey responses by facility respondent role compare with the full golf facility population in the state as measured by different facility characteristics. To derive reliable estimates of statewide economic contributions, it’s important that survey responses be representative of all facilities statewide in terms of their basic characteristics, such as location, year established, and facility type, among other measures.

There were a total of 359 responses to the online survey, 142 of which were from superintendents, 137 were general managers, and 80 were golf professionals (Table 1). Of those responses, not all responses provided useable data. For example, some respondents started the survey and stopped before answering any questions beyond initial facility characteristics. That considered, the useable response rate hovered around 40% for both superintendents and general managers, and 25% for golf professionals.

The distribution of survey responses by number of holes at the facility across all three facility roles shows that the response closely mirrors the overall distribution of facilities by number of holes, with the majority of respondents coming from 18-hole facilities (Table 2). The only discrepancy is in the number of 9-hole and 36-hole facilities, likely a result of multi-course facilities having different courses listed under different names in the full facility database, whereas in survey responses, respondents responded for their entire facilities.

Table 1. Survey Response Rates by Role of Survey Respondent

<table>
<thead>
<tr>
<th>Total Responses</th>
<th>Useable Responses</th>
<th>Total Response Rate</th>
<th>Useable Response Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Superintendent</td>
<td>142</td>
<td>121</td>
<td>45%</td>
</tr>
<tr>
<td>General Manager</td>
<td>137</td>
<td>130</td>
<td>44%</td>
</tr>
<tr>
<td>Golf Professional</td>
<td>80</td>
<td>79</td>
<td>26%</td>
</tr>
</tbody>
</table>

Table 2. Survey Responses by Number of Holes at Golf Facility and Role of Survey Respondent

<table>
<thead>
<tr>
<th>Holes</th>
<th>Superintendent</th>
<th>General Manager</th>
<th>Golf Professional</th>
<th>Total Database</th>
</tr>
</thead>
<tbody>
<tr>
<td>9</td>
<td>4.1%</td>
<td>3.1%</td>
<td>3.8%</td>
<td>11.8%</td>
</tr>
<tr>
<td>18</td>
<td>63.6%</td>
<td>72.3%</td>
<td>65.8%</td>
<td>67.4%</td>
</tr>
<tr>
<td>27</td>
<td>8.3%</td>
<td>3.8%</td>
<td>7.6%</td>
<td>7.0%</td>
</tr>
<tr>
<td>36</td>
<td>16.5%</td>
<td>16.2%</td>
<td>17.7%</td>
<td>12.5%</td>
</tr>
<tr>
<td>45</td>
<td>2.5%</td>
<td>1.5%</td>
<td>0.0%</td>
<td>0.6%</td>
</tr>
<tr>
<td>54</td>
<td>0.0%</td>
<td>0.8%</td>
<td>0.0%</td>
<td>0.3%</td>
</tr>
<tr>
<td>72</td>
<td>0.8%</td>
<td>0.8%</td>
<td>2.5%</td>
<td>0.0%</td>
</tr>
<tr>
<td>81</td>
<td>0.8%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0.0%</td>
</tr>
<tr>
<td>99</td>
<td>0.8%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0.0%</td>
</tr>
<tr>
<td>108</td>
<td>0.8%</td>
<td>1.5%</td>
<td>1.3%</td>
<td>0.3%</td>
</tr>
<tr>
<td>117</td>
<td>0.8%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0.0%</td>
</tr>
<tr>
<td>126</td>
<td>0.8%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0.0%</td>
</tr>
<tr>
<td>135</td>
<td>0.0%</td>
<td>0.0%</td>
<td>1.3%</td>
<td>0.0%</td>
</tr>
</tbody>
</table>
Similarly, response by role according to the type of golf facility reflects the general golf facility population with the highest proportion of facilities being public, followed by private, and then semi-private (Table 3).

Most facilities were located in either residential real estate developments or in resorts (Table 4). Columns may not sum to 100% as facilities can be located in more than one type of location, or in none. A comparison with the full course population is not provided because the location definitions in the database differ from those options provided in the survey.

Survey response by geographic location of the facility also closely resembles the full facility population in the state (Table 5). Roughly two-thirds of golf facilities are located in the metro Phoenix area, a little less than a fifth are located in Tucson and Southern Arizona, and the remaining fifth are located in Northern and Western Arizona.

In regard to the year that the golf facility was first established, survey responses closely resemble the pattern observed in the full database of facilities in the state. As can be seen in Figure 6, most facilities were first established between the mid-1980s and the mid-2000s. Since 2004, it is estimated that 17 golf facilities have closed and 19 new golf facilities have opened in Arizona, resulting in a net increase of 2 facilities.

### Table 3. Survey Responses by Type of Facility and Role of Survey Respondent

<table>
<thead>
<tr>
<th>Type</th>
<th>Superintendent</th>
<th>General Manager</th>
<th>Golf Professional</th>
<th>Total Database</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public</td>
<td>48.8%</td>
<td>47.7%</td>
<td>50.6%</td>
<td>61.3%</td>
</tr>
<tr>
<td>Semi-private</td>
<td>24.0%</td>
<td>17.7%</td>
<td>17.7%</td>
<td>15.3%</td>
</tr>
<tr>
<td>Private</td>
<td>27.3%</td>
<td>33.1%</td>
<td>30.4%</td>
<td>23.3%</td>
</tr>
<tr>
<td>Other</td>
<td>0.0%</td>
<td>1.5%</td>
<td>1.3%</td>
<td>0.0%</td>
</tr>
</tbody>
</table>

### Table 4. Survey Responses by Location of Facility and Role of Survey Respondent

<table>
<thead>
<tr>
<th>Location</th>
<th>Superintendent</th>
<th>General Manager</th>
<th>Golf Professional</th>
</tr>
</thead>
<tbody>
<tr>
<td>A residential real estate development (including retirement communities or any housing development)</td>
<td>68.6%</td>
<td>66.2%</td>
<td>58.2%</td>
</tr>
<tr>
<td>A resort</td>
<td>13.2%</td>
<td>6.2%</td>
<td>12.7%</td>
</tr>
<tr>
<td>A park or recreation area (municipal, county, etc.)</td>
<td>5.0%</td>
<td>6.2%</td>
<td>5.1%</td>
</tr>
<tr>
<td>A military installation</td>
<td>1.7%</td>
<td>1.5%</td>
<td>1.3%</td>
</tr>
<tr>
<td>Tribal land</td>
<td>5.0%</td>
<td>1.5%</td>
<td>6.3%</td>
</tr>
<tr>
<td>Other</td>
<td>9.1%</td>
<td>10.0%</td>
<td>12.7%</td>
</tr>
</tbody>
</table>

### Table 5. Survey Responses by Area of State and Role of Survey Respondent

<table>
<thead>
<tr>
<th>Area</th>
<th>Superintendent</th>
<th>General Manager</th>
<th>Golf Professional</th>
<th>Total Database</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phoenix and Central</td>
<td>69%</td>
<td>67%</td>
<td>66%</td>
<td>63%</td>
</tr>
<tr>
<td>Tucson and Southern</td>
<td>12%</td>
<td>16%</td>
<td>19%</td>
<td>17%</td>
</tr>
<tr>
<td>Northern</td>
<td>13%</td>
<td>12%</td>
<td>13%</td>
<td>12%</td>
</tr>
<tr>
<td>Western</td>
<td>5%</td>
<td>5%</td>
<td>3%</td>
<td>8%</td>
</tr>
</tbody>
</table>
An estimated 11,573,579 rounds of golf were played in Arizona in 2014. Of total rounds, 7,678,120 were rounds played by members of private or semi-private facilities. 60.8% of total rounds were played during peak season, 19.6% during off-peak season, and 19.6% during shoulder seasons. Respondents were asked to indicate the months corresponding to peak season, off-peak season, shoulder seasons, and times when no golf was played at their facilities. A clear trend emerges, showing peak season beginning around November and peaking in March (Figure 7). Off-season begins in June and ends by October. Shoulder seasons were clustered around May and October. Months when no golf was played were spaced fairly consistently across the year.

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2 This estimate was corroborated using independent estimates of number of rounds played and matches closely with national estimates of average rounds per 18-hole equivalent course (Reitman, 2014) and numbers published by the Arizona Office of Tourism (2013).
Facility Revenues
Respondents were asked to provide a breakdown of facility revenue by category. This was done in one of two methods—either providing exact values by category or by providing a range of total revenues and a percentage breakdown by category. In the case that a range and percentages were provided, those percentages were applied to the range midpoint to yield estimated category values and were folded into the overall weighted average estimate. Total Arizona golf facility revenues were estimated to be **$1.1 billion in 2014** (Table 7).

While most golf facility revenue is generated by golf play, a significant amount of golf revenue is generated through golf pro shops. Golf pro shops are located at golf facilities, are staffed by golf professionals, and provide a variety of services and goods to golfers, including lessons, sales of hard and soft goods, and cart and equipment rental. About 88% of responding golf professionals indicated they are directly employed by the golf facility, 5% own and operate the pro shop on behalf of the facility, and another 5% work for a third-party management company. Of pro shop services provided, the most common responses (with 76 in all) were equipment and apparel sales and equip-

| Table 6. Percentage of Rounds Played in 2014 by Geographic Origin of Golfer |
|---------------------------------|-----------------|-----------------|-----------------|
| From Arizona (including seasonal residents) | US Visitors from Outside Arizona | International Visitors |
| From Arizona (including seasonal residents) | 67.7% | 67.7% |
| US Visitors from Outside Arizona | 24.3% | 24.3% |
| International Visitors | 8.0% | 8.0% |

Source: Authors’ estimates from survey

| Table 7. Estimate of Statewide Golf Facility Revenues by Category, 2014 |
|---------------------------------------------------------------|-----------------|
| Revenue Category                                             | Statewide Estimate |
| Initiation fees, annual membership fees and golf course dues | $386,325,091 |
| Golf course green fees                                       | $337,693,953 |
| Restaurant, food and beverage services (golf facility only)  | $201,517,614 |
| Retail sales (golf shop, gift shop)                          | $86,805,260 |
| Golf cart fees                                               | $38,872,021 |
| Flat fees paid for tournament events                         | $17,529,592 |
| Driving range fees                                           | $17,254,931 |
| Flat fees for non-tournament private events (weddings, etc.) | $10,768,954 |
| Private lessons given by facility personnel                  | $8,062,260 |
| Flat fees for lessons given by third parties                 | $753,849 |
| Other                                                        | $41,783,270 |
| **TOTAL**                                                    | **$1,147,366,795** |

Source: Authors’ estimates from survey
ment rental. Based on survey responses, 17% of golf pro shop merchandise was purchased from in-state manufacturers of golf equipment and goods, such as Ping and AM&E. The second most common response was providing lessons (74 respondents). In fact, in 2014, golf professionals provided an estimated 150,545 half-hour lessons statewide, generating an estimated $8 million in revenue for Arizona golf facilities. Less common responses were equipment repair (57 respondents) and locker rental (32 respondents) (Figure 8).

Facility Expenses

Similar to revenues, respondents were asked to provide estimates of facility expenses by category, either providing exact values by category or by providing a total expense range and percentage breakdown by category (Table 8). Once again, in the case of a range and percentages, the percentages were applied to the midpoint of the expense range provided. Total Arizona golf facility expenses were estimated to be $880 million in 2014 (Table 8). This implies that net of operating expenses, golf facilities retained an estimated $268 million in profits in 2014.

Table 8. Estimate of Statewide Golf Facility Expenses by Category, 2014

<table>
<thead>
<tr>
<th>Expense Category</th>
<th>Statewide Estimate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clubhouse payroll (employees whose work is based in the clubhouse or golf shop, including fringe benefits)</td>
<td>$200,165,974</td>
</tr>
<tr>
<td>Golf course maintenance payroll</td>
<td>$155,658,825</td>
</tr>
<tr>
<td>Utilities (water, electric, gas, etc.)</td>
<td>$95,841,042</td>
</tr>
<tr>
<td>Golf course maintenance supplies and services</td>
<td>$94,628,735</td>
</tr>
<tr>
<td>General administrative expenses (excluding utilities, payroll, and advertising)</td>
<td>$82,826,999</td>
</tr>
<tr>
<td>Cost of food and beverage</td>
<td>$76,510,958</td>
</tr>
<tr>
<td>Golf shop merchandise</td>
<td>$48,981,076</td>
</tr>
<tr>
<td>Lease expenses (both operating and capital)</td>
<td>$27,063,231</td>
</tr>
<tr>
<td>Payments on debt</td>
<td>$16,207,130</td>
</tr>
<tr>
<td>Advertising / Marketing / Promotion</td>
<td>$13,704,628</td>
</tr>
<tr>
<td>Facility insurance</td>
<td>$12,786,030</td>
</tr>
<tr>
<td>Cash contributions to charities</td>
<td>$1,196,438</td>
</tr>
<tr>
<td>Other expenses</td>
<td>$54,198,163</td>
</tr>
<tr>
<td>TOTAL</td>
<td>$879,769,229</td>
</tr>
</tbody>
</table>

Source: Authors’ estimates from survey
As would be expected, payroll is the primary expense for golf facilities. Approximately 40% of total golf facility expenses are dedicated to clubhouse and golf course maintenance payroll (Table 8). Other major expenses are related to maintaining the courses.

Golf course maintenance staff works year round to maintain playable and attractive conditions on golf courses in Arizona. This requires a variety of inputs. Survey responses by superintendents suggest that spending on golf course maintenance is dominated by spending on payroll, which represented roughly half of all maintenance expenditures. The second highest expense category is irrigation water at roughly 13%, followed by chemicals (fertilizers, herbicides, and pesticides) at 5.3% of expenditures (Figure 9).

Facility Employment
An estimated 18,700 full-time and part-time jobs were directly linked to golf facilities in 2014 (Table 9). Total jobs were fairly evenly split between course maintenance, pro shop, and food and beverage service. Administrative and other jobs accounted for the smallest portion of total direct jobs.


<table>
<thead>
<tr>
<th>Employment</th>
<th>Full-Time</th>
<th>Part-Time</th>
<th>Total</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Course Maintenance</td>
<td>5,016</td>
<td>555</td>
<td>5,571</td>
<td>29.8%</td>
</tr>
<tr>
<td>Golf Shop</td>
<td>1,783</td>
<td>2,810</td>
<td>4,593</td>
<td>24.6%</td>
</tr>
<tr>
<td>Food and Beverage</td>
<td>2,324</td>
<td>3,115</td>
<td>5,439</td>
<td>29.1%</td>
</tr>
<tr>
<td>Administrative</td>
<td>835</td>
<td>207</td>
<td>1,042</td>
<td>5.6%</td>
</tr>
<tr>
<td>Other</td>
<td>1,076</td>
<td>973</td>
<td>2,050</td>
<td>11.0%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>11,035</td>
<td>7,660</td>
<td>18,695</td>
<td></td>
</tr>
</tbody>
</table>

Source: Authors’ estimates from survey
Capital Investment and Renovations
Golf facility capital investment occurs on an annual basis in order to maintain buildings, equipment, furnishings, and golf courses. Survey respondents were asked to provide a breakdown of capital investments by category as well as the portion of the investment that was spent in-state. Based upon those responses, Arizona golf facilities spent an estimated $174 million on capital investment in 2014, of which $101 million was spent in Arizona (Table 10).

This investment in assets such as buildings, furnishings, and equipment adds to the overall value of assets owned by golf facilities, expanding the state and local tax base. As of December 2014, the assessed value of total owned assets of Arizona golf facilities was an estimated $3.7 billion.

In addition to annual capital investments in 2014, a review of publically available documents and news articles suggests that there were several Arizona golf facilities that underwent significant renovations in 2014. Facilities were reported as completing bunker renovations, adding tee boxes, relocating and resurfacing greens, replacing cart paths, re-landscaping desert areas, and even installing new irrigation systems. Survey respondents also reported course renovations, particularly bunker and cart path renovations (Figure 10).

In total, it is estimated that more than $20 million was spent on golf facility renovations in 2014. However, because capital investments and renovations can be funded through facility revenues, these values are not included in the total economic contribution analysis so as to avoid double-counting.

Charitable Contributions
Another major contribution of golf facilities is their generation of revenue for charitable causes. This occurs through a variety of channels. Many local golf tournaments serve as fundraisers for charitable organizations. According to survey results, roughly 32% of tournaments in 2014 in Arizona were hosted by a group whose purpose was to raise money for a charitable cause. Golf facilities also provide in-kind contribution of rounds of golf, lessons, and other goods and services for fundraising purposes. Finally, golf facilities make cash contributions to support charitable organizations. Statewide, an estimated $3.9 million in in-kind contributions were donated to charitable causes in 2014. Cash contributions totaled an estimated $1.2 million. Those cash contributions represent income for charitable organizations, supporting staff and programs.
Golf Tourism

This section presents an estimate of the money that is brought into the state from golf tourism. Two types of golf tourism are examined: travelers who visit Arizona for the primary purpose of playing golf, either recreationally, or in amateur tournaments, and travelers who visit Arizona to spectate at major professional tournaments. The calculations incorporate survey data on number of rounds played by visitor origin, information on golf traveler expenditures and visitation habits from a July 2016 study focusing on the Tucson and Phoenix/Scottsdale markets (Sports & Leisure Research Group, 2016), data from a 2012 study on the economic impact of the 2012 Waste Management Phoenix Open (Mokwa, et al, 2012), and reported attendance at major professional tournaments from local news media.

Golf Travelers

Out-of-State and Foreign Golfers
As presented in the previous section on golf play, roughly two-thirds of golf play in Arizona was by Arizona residents (Table 11). The remaining third was by out-of-state and foreign visitors. Based upon the estimated 11.6 million rounds played in 2014, 3.7 million rounds were played by out-of-state and foreign golfers. Those visitors create an impact on the state economy by bringing money from out of state and spending it on golf, lodging, restaurants, entertainment, and other local expenditures (Sports & Leisure Research Group, 2016).

Reason for Visit
While many travelers play golf while on vacation or business, not all of those trips can be attributed to golf. For example, travelers may take a trip to a destination in order to visit friends or family or see specific attractions, and during the trip go golfing. In order to estimate tourist spending attributable to golf, it’s necessary to have information on the proportion of golf travel for which the primary motivation for the trip was to play golf versus other activities. Recall that 3.7 million rounds of golf were played by out-of-state and foreign golfers. According to the 2016 Sports & Leisure Research Group study, the median number of annual golf trips taken per golf traveler is 6 trips per year, 3 for which golf was the primary motivation (either a golf vacation or travel to participate in an amateur golf tournament). Therefore, for the purposes of this study, 50% of travel rounds (1.9 million rounds) will be considered as attributable to golf. The same study reported an average of 6.1 rounds of golf played per trip. Dividing the estimated travel rounds attributable to golf by the average number of rounds per trip yields an estimate of 306,415 unique visits attributable to golf in 2014.

Expenditure Pattern
While some of the expenditures of out-of-state and foreign golfers are captured in the golf facility survey, such as rounds of golf played, revenues from greens fees and cart rentals, and total revenues from food and beverage purchases at the golf facility, other expenditures that happen outside the golf facility are not captured by the survey. These expenditures constitute an economic impact attributable to golf and therefore need to be estimated based upon golf traveler expenditure patterns. In the case of food and beverages purchased during travel, it can be assumed that some of these purchases occurred at the golf facility, while others occurred elsewhere. The estimated

Table 11. Geographic Origin of Golfers in Arizona, by Percentage of Total Play, 2014

<table>
<thead>
<tr>
<th>Origin</th>
<th>Percentage of Total Play</th>
</tr>
</thead>
<tbody>
<tr>
<td>From Arizona (including seasonal residents)</td>
<td>67.7%</td>
</tr>
<tr>
<td>US visitors from outside Arizona</td>
<td>24.3%</td>
</tr>
<tr>
<td>International visitors</td>
<td>8.0%</td>
</tr>
</tbody>
</table>
spending on food and beverage is split half-and-half between the golf facility and outside the golf facility to exclude traveler spending at the golf facility that would be captured in survey data. Expenditures on airfare and fuel costs driving to the destination were assumed to have occurred out-of-state and therefore were excluded.

For this report, we use a golf traveler expenditure pattern from the 2016 Sports & Leisure Research Group report (Table 12).

Using the above spending pattern and the calculated number of trips attributable to golf tourists coming to play in Arizona, the estimated direct economic impact of golf travel to the Arizona economy in 2014 was $539,465,000.³

### Table 12. Golf Traveler Spending Pattern

<table>
<thead>
<tr>
<th>Item</th>
<th>Amount per Trip</th>
<th>Include or Exclude</th>
</tr>
</thead>
<tbody>
<tr>
<td>Airfare</td>
<td>$439</td>
<td>Exclude</td>
</tr>
<tr>
<td>Car Rental</td>
<td>$209</td>
<td>Include</td>
</tr>
<tr>
<td>Fuel Cost</td>
<td>$153</td>
<td>Exclude</td>
</tr>
<tr>
<td>Golf</td>
<td>$448</td>
<td>Exclude</td>
</tr>
<tr>
<td>Lodging/accommodations</td>
<td>$609</td>
<td>Include</td>
</tr>
<tr>
<td>Local Transportation</td>
<td>$129</td>
<td>Include</td>
</tr>
<tr>
<td>Food/Dining/Beverage</td>
<td>$407</td>
<td>Include half</td>
</tr>
<tr>
<td>Entertainment/attractions</td>
<td>$255</td>
<td>Include</td>
</tr>
<tr>
<td>Shopping &amp; other retail</td>
<td>$356</td>
<td>Include</td>
</tr>
<tr>
<td>sales</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$3,004</strong></td>
<td><strong>$1,761</strong></td>
</tr>
</tbody>
</table>


### Professional Tournament Spectators

Tourists come to Arizona from outside the state not only to play golf, they also come to watch golf. Professional tournaments are a major attraction for out-of-state visitors. Furthermore, large professional tournaments require support staff and vendors who travel from out of state to support professional golfers, provide media coverage, and sell goods and services. Four of the largest professional tournaments in Arizona were included in this analysis (Table 13), estimating the number of unique out-of-town visitors based upon reported attendance in 2014.

A 2012 economic impact study of the Waste Management Phoenix Open estimated that there were 67,320 unique visitors to the metropolitan Phoenix region attending the event. With a conservative assumption that half of those visitors were from out-of-state, this equates to unique out-of-state visitors representing 6.5% of reported attendance. That rate was applied to the attendance estimates for the other three tournaments (Table 13). In addition, the 2012 report provides an estimate of the number of support professionals attending the tournament, estimated at 234 individuals. That same number was used for the other three tournaments as well. All tournaments were either 4 or 5 days in length, therefore the average stay of 4.4 days used in the 2012 study was used for all 4 tournaments. Applying the spending pattern provided in the 2012 study, adjusted to 2014 dollars and excluding spending on airfare, an estimated $58 million in out-of-state visitor direct spending can be attributed to major professional golf tournaments.

### Estimated Direct Impact of Golf Tourism in Arizona

Combining golf travelers and professional golf tournament spectators, the total direct impact of golf tourism to Arizona’s economy in 2014 was an estimated $598,300,000.

³ Were all golf trips attributable to golf as the primary reason for the travel, the estimated direct contribution would be $1,078,931,000.
Many businesses in the state supply and supplement the operations of golf facilities around Arizona. Supplying businesses are businesses whose goods and services would show up amongst itemized facility expenses, for example, businesses that supply golf course maintenance equipment, turfgrass irrigation consulting services, or wholesalers of golf apparel. Businesses that supplement golf course operations include standalone retailers, golf cart retailers, and other businesses that sell directly to consumers separate from golf facilities. As can be seen from survey results, most people golfing at Arizona golf facilities are in fact in-state Arizona residents, and therefore were it not for that in-state play, the demand for golf-related retail goods would be considerably less. For purposes of this analysis, supplying businesses are excluded because the economic activity they generate is captured by the golf facility operations survey data.

There are an estimated 155 establishments in the state that provide a variety of golf-related goods and services to consumers, such as golf carts, clothing and equipment, lessons, and equipment repair (Table 14). These are golf-related establishments that are not affiliated with an Arizona golf facility. A reported 59 of these establishments are golf equipment and supplies retailers, which includes establishments such as Vans Pro Shops and the PGA Tour Superstore. These golf retailers are a subset of sporting goods stores, which in 2012 had estimated sales of $767 million in Arizona (Census Industry Snapshot, 2012). With an estimated $94 million in sales in 2014, golf retail would therefore represent roughly 12% of sporting goods sales. Another important category of golf retailers is golf cars and carts dealers, of which there are an estimated 62 establishments in Arizona. Table 14 provides a breakdown of businesses by industry that supplement golf facilities, the number of establishments in Arizona, and an estimate of their annual sales in 2014.

In total, the estimated annual sales of golf-related business in Arizona was $270 million. These sales constitute economic activity supported by golf facilities because the presence of golf facilities drives in-state demand for golf equipment and related services.

Not reflected in Table 14 are golf management companies. Arizona is home to two major golf management enterprises. Because these businesses are associated with the operations of golf facilities, their contribution to the state economy is reflected in the golf facility contribution analysis (in the next section of this report) through the share of golf facility profits that were assumed to be retained in-state.

Table 14. Estimate of Statewide Golf-Related Business Sales (Retailers and Service Providers), 2014

<table>
<thead>
<tr>
<th>Segment</th>
<th>AZ Establishments</th>
<th>Sales Estimate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Golf Vacation Packages</td>
<td>4</td>
<td>$4,668,000</td>
</tr>
<tr>
<td>Golf Cars &amp; Carts</td>
<td>62</td>
<td>$161,036,000</td>
</tr>
<tr>
<td>Golf Equipment and Supplies Retail</td>
<td>59</td>
<td>$94,134,000</td>
</tr>
<tr>
<td>Golf Equipment Repairing and Refinishing</td>
<td>1</td>
<td>$679,000</td>
</tr>
<tr>
<td>Golf Practice Ranges</td>
<td>6</td>
<td>$3,426,000</td>
</tr>
<tr>
<td>Golf Instruction</td>
<td>23</td>
<td>$6,217,000</td>
</tr>
<tr>
<td>Total</td>
<td>155</td>
<td>$270,160,000</td>
</tr>
</tbody>
</table>

Source: ReferenceUSA, MelissaData

Assuming sales in 2014 were similar to 2012, this matches closely with a 2013 estimate putting golf equipment at 12.5% of the sporting goods equipment market (Gale, 2016).
Economic Contribution Analysis

The following section presents economic contribution analyses for the three major components examined in this analysis—golf facility operations, golf tourism, and golf-related businesses. These contribution analyses utilize input-output modeling techniques and the IMPLAN 3.1 software, a regional economic model used to estimate the linkages between local industries.

The contribution of the golf industry to Arizona’s economy goes beyond the revenues of golf facilities, golf tourist spending, and the sales of golf-related businesses, known as **direct effects**. Providing those goods and services requires inputs of other goods and services, including machinery, fertilizers, water, wholesale goods, and labor. Many of those goods and services are supplied by local businesses that themselves require inputs to operate and produce, and so on. Each additional round of transactions eventually dissipates as money leaks out of the state economy. These rounds of business-to-business transactions providing inputs to production are known as **indirect effects**.

Another critical component of economic activity supported by the golf industry is the set of effects resulting from salaries and wages paid to people employed by the golf industry and its supplying industries. When these employees spend their paychecks on household expenses such as rent or mortgages, visits to the doctor, or groceries, more rounds of household-to-business transactions take place, known as **induced effects**. The total economic contribution of an industry is the sum of these three types of effects. For a detailed explanation of the methods used to calculate the economic contribution analysis, please see Appendices D and E.

A variety of economic metrics are used to describe the golf industry’s contribution to the Arizona economy. These include sales (output), value added (GDP), labor income (employee compensation and proprietor income), jobs, and state and local taxes. It’s important to note that many of these economic metrics are interconnected and, therefore, cannot be added together. Figure 11 demonstrates the relationship between sales, value added, and income.

Sales, or output, measures the total final value of goods and services produced by an industry. Sales is a gross measure of economic activity as it includes the value of economic activity generated in the industry (value added) as well as the costs of inputs. While sales is the easiest metric to understand,

*Figure 11. Illustration of Relationship between Economic Metrics*
Economic Contribution Analysis

the most precise metric to measure an industry’s contribution to the Arizona economy is value added. Value added is the net incremental change in value from the last stage of production. It measures the additional gain in economic activity that can be attributed a particular industry. This metric is synonymous to the official measure of gross domestic product (GDP), the measure that is most often used to measure the size of an economy. Value added is comprised of the incomes paid to workers, the profits of the industry, and the taxes paid to the government (IMPLAN Group, LLC). Finally, labor income measures the total personal income supported by the industry. It includes the wages, salaries, and benefits of employees as well as the income of proprietors.

The following section of the report summarizes the results of the economic contribution analyses for golf facility operations, golf-tourism, and other golf-related businesses. Additionally, Figure 12 demonstrates the other industries in Arizona that are most affected through the multiplier effects generated by the golf industry.

Golf Facility Operations Economic Contribution Analysis

The economic contribution of golf facility operations was modeled in IMPLAN using the survey-derived estimates of statewide golf facility expenditures by category and profits using a technique known as analysis-by-parts. The model configuration assumes that 50% of profits remain in-state, based upon the fact that a number of large golf course operators and third-party management companies are based in Arizona, as well as accounting for the fact that some golf courses are owned and operated as Arizona-based businesses. The direct number of jobs supported was also a survey-derived estimate. Indirect and induced employment effects were estimated using IMPLAN.

Direct sales (output) of $1.1 billion through golf facility operations supported nearly 18,700 direct jobs earning over $623 million in labor income. That direct economic activity in turn generated indirect and induced multiplier effects. In total, the economic contribution of golf facility operations totals $2.5 billion in sales, nearly 29,500 full- and part-time jobs earning $1.1 billion in labor income, and $1.4 billion in value added, a measure equivalent to gross state product (GSP) (Table 15).

Table 16. Estimate of Statewide Golf Facility State and Local Taxes, 2014

<table>
<thead>
<tr>
<th>State and Local Taxes</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property Tax</td>
<td>$22,862,400</td>
</tr>
<tr>
<td>Sales Tax</td>
<td>$38,764,700</td>
</tr>
<tr>
<td>Corporate Taxes &amp; Dividends</td>
<td>$1,417,000</td>
</tr>
<tr>
<td>State Payroll Taxes</td>
<td>$6,810,100</td>
</tr>
<tr>
<td>Other Taxes &amp; Fees</td>
<td>$2,603,500</td>
</tr>
<tr>
<td><strong>Total State and Local Taxes</strong></td>
<td><strong>$72,457,600</strong></td>
</tr>
</tbody>
</table>

In 2014, Arizona golf facilities operations directly contributed to local and state tax bases through property, sales, corporate income, payroll, and other local and state taxes and fees. An estimated $72 million in state and local taxes were generated through Arizona golf facilities in 2014 (Table 16).

Golf Tourism Economic Impact Analysis

Similar to golf facility operations, golf tourism economic impacts were modeled in IMPLAN using a series of industry changes. The tourist

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5 This estimate of state and local tax contributions was generated using IMPLAN 3.1. Golf facility revenue for 2014 was modeled using an industry change and modifying the industry change to reflect direct output, employment, employee compensation, and proprietor income estimates from survey responses.
spending pattern provided in previous sections was used to simulate economic activity in the hotel and restaurant industries and other industries where golf tourists would spend their moneys. Retail margins were applied to retail industries for purposes of calculating indirect and induced effects, while maintaining direct output as gross sales figures. Direct employment, labor income, and value added were calculated using IMPLAN.

As reported in previous sections, out-of-state tourist spending attributable to golf had an estimated direct sales impact of $598 million in 2014. Those sales, including indirect and induced multiplier effects, supported $1.1 billion in sales, $576 million in value added, and nearly 10,500 jobs earning $343 million in labor income (Table 17). Because this spending is by out-of-state visitors, it represents money coming into Arizona from outside the state. This represents exogenously demanded goods and services and therefore can be considered an economic impact (versus an economic contribution).

Table 17. Economic Contribution Summary for Golf Tourism, 2014

<table>
<thead>
<tr>
<th>Impact Type</th>
<th>Employment</th>
<th>Labor Income</th>
<th>Value Added</th>
<th>Sales</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct Effect</td>
<td>7,102</td>
<td>$192,571,900</td>
<td>$320,162,700</td>
<td>$598,300,200</td>
</tr>
<tr>
<td>Indirect Effect</td>
<td>1,478</td>
<td>$68,497,100</td>
<td>$113,541,400</td>
<td>$208,667,400</td>
</tr>
<tr>
<td>Induced Effect</td>
<td>1,875</td>
<td>$82,044,400</td>
<td>$142,217,800</td>
<td>$249,836,200</td>
</tr>
<tr>
<td>Total Effect</td>
<td>10,455</td>
<td>$343,113,500</td>
<td>$575,921,800</td>
<td>$1,056,803,800</td>
</tr>
</tbody>
</table>

Top industries impacted by golf tourism include hotels and motels ($199 million total sales impact), restaurants ($88 million total sales impact), and car rental ($68 million total sales impact), closely mirroring the tourist spending pattern (Figure 12). Hotel and motel sales supported by golf tourism support an estimated 1,960 full- and part-time jobs in that industry. Golf tourism directly generated an estimated $32 million in state and local sales tax revenues.

Figure 12. Top 10 Industries Impacted by Component of Economic Contribution Analysis
Golf-Related Businesses Contribution Analysis

Estimates of sales from golf-related businesses were modeled in IMPLAN as a series of industry changes according to their corresponding IMPLAN industries (Appendix E). Direct employment effects were estimated using IMPLAN, as were indirect and induced effects. Retail margins were applied to all retail industries in order to calculate indirect and induced effects, while the direct effects were measured as gross sales. This can be observed in the results (Table 18) in the relatively small indirect effects across employment, labor income, value added, and sales.

Table 18. Economic Contribution Summary for Golf-Related Businesses, 2014

<table>
<thead>
<tr>
<th>Impact Type</th>
<th>Employment</th>
<th>Labor Income</th>
<th>Value Added</th>
<th>Sales</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct Effect</td>
<td>1,216</td>
<td>$39,179,000</td>
<td>$58,615,800</td>
<td>$270,160,000</td>
</tr>
<tr>
<td>Indirect Effect</td>
<td>217</td>
<td>$9,622,600</td>
<td>$16,726,800</td>
<td>$30,233,100</td>
</tr>
<tr>
<td>Induced Effect</td>
<td>350</td>
<td>$15,332,900</td>
<td>$26,578,200</td>
<td>$46,689,600</td>
</tr>
<tr>
<td>Total Effect</td>
<td>1,784</td>
<td>$64,134,400</td>
<td>$101,920,800</td>
<td>$347,082,800</td>
</tr>
</tbody>
</table>

In total, including multiplier effects, golf-related business direct sales of $270 million supported a total of $347 million in sales, $102 million in value added, $64 million in labor income, and nearly 1,800 full- and part-time jobs.

Similar to the case of golf facilities, the top industries affected by spending at golf-related businesses includes those same golf-related businesses (direct effects), but also industries affected when individuals employed by supporting industries go out and spend their incomes on household expenditures such as rent or mortgage or medical care (Figure 12). Golf-related businesses generated an estimated $6.5 million in direct sales tax revenues for local and state governments.

Total Economic Contribution

The total contribution of the golf industry in 2014, including golf facility operations, golf tourism, and golf-related businesses, totaled $3.9 billion in direct, indirect, and induced sales (Table 19). Nearly 42,000 jobs were supported, both directly and through multiplier effects, earning $1.5 billion in labor income. The golf industry contributed $2.1 billion to gross state product (value added) through direct and multiplier effects.

Table 19. Economic Contribution Summary, Total, 2014

<table>
<thead>
<tr>
<th>Impact Type</th>
<th>Employment</th>
<th>Labor Income</th>
<th>Value Added</th>
<th>Sales</th>
</tr>
</thead>
<tbody>
<tr>
<td>Direct Effect</td>
<td>27,013</td>
<td>$855,173,300</td>
<td>$1,002,200,900</td>
<td>$2,015,827,000</td>
</tr>
<tr>
<td>Indirect Effect</td>
<td>7,101</td>
<td>$337,132,100</td>
<td>$519,041,200</td>
<td>$909,074,400</td>
</tr>
<tr>
<td>Induced Effect</td>
<td>7,595</td>
<td>$332,317,900</td>
<td>$576,027,200</td>
<td>$1,011,858,200</td>
</tr>
<tr>
<td>Total Effect</td>
<td>41,708</td>
<td>$1,524,623,300</td>
<td>$2,097,269,200</td>
<td>$3,936,759,600</td>
</tr>
</tbody>
</table>
Residential Real Estate Premiums

The hedonic price method is a common method used in real estate and environmental economics to estimate the economic value of attributes of a neighborhood such as quality of schools, environmental goods (such as proximity to parks or open space), or environmental risks (such as proximity to Superfund sites). The basic idea behind this approach is that a house can be characterized as a bundle of attributes. Some of these attributes are specific to the house (square footage, lot size, whether it has a swimming pool), while others are attributes of the neighborhood where the house is located. Multivariate regression analysis is used to estimate the value of a home as a function of its various attributes. Several studies have included proximity to golf courses as one variable for analysis, either as a main factor of interest or simply as a control variable.

Such hedonic studies have consistently found that homes near golf courses receive price premiums. Table 20 provides a sample of such studies from different areas across the United States. Models either estimate how home values decline with distance from a golf course or create categorical variables to measure whether a home fronts on a golf course or is within some distance of a course.

Table 20. Selected Hedonic Study Estimates of Home Price Premiums for Proximity to Golf Courses

<table>
<thead>
<tr>
<th>Study</th>
<th>Years</th>
<th>Market</th>
<th>Estimated Premium</th>
</tr>
</thead>
<tbody>
<tr>
<td>Owusu-Edusei &amp; Espey (2003). Does proximity to a golf course matter? Clemson University Working Paper, WP 012203.</td>
<td>1994–2001</td>
<td>Greenville, SC</td>
<td>Course-abutting houses sell for 27% more than those beyond 1,100 feet away, 15% more for houses between 300 and 1,100 feet away</td>
</tr>
</tbody>
</table>
Turning to studies in Arizona, two from the Phoenix metropolitan area, Seo et al. (2014) and by Larson and Perrings (2013), found strong statistical evidence that – controlling for other factors—housing prices declined with distance from golf courses. Larson and Perrings found robust results examining effects within individual Phoenix metro area school districts. They stated:

“The consistency of the coefficient signs for vegetation abundance and **proximity to golf** and large parks highlight their importance across the entire metropolitan area.” (p. 52)

“Our findings confirm the importance of water-related environmental amenities in a desert environment. Vegetation abundance and **proximity to water-intensive land uses such as golf and lakes are all amenities, reflecting the influence of the hot desert climate on homeowner choice.**” (p. 54).  

In studies of the Tucson metropolitan area, Shultz and King (2001) and Bark et al. (2011) also found statistically significant premiums for proximity to golf courses. Shultz and King found housing values fell with distance from golf courses, with the effects being consistently stronger for private than for public courses. Bark et al. (2011) found statistically significant premiums for homes adjacent to golf courses, but no premiums for homes close to, but not adjacent to, courses.

While hedonic studies have consistently found home price premiums for proximity to golf courses, these studies have, by their nature, focused on housing sub-markets of urban areas. Hedonic studies have encountered various estimation problems when extending their geographic scope too far. These problems often have to do with particulars of different sub-markets. For this reason, they are not amenable to developing statewide estimates of golf course premiums.

In contrast to a hedonic approach, Schmitz (2006) developed statewide estimates for the premium attributable to all homes ever built in golf course communities in Arizona. This was in turn based on an SRI International (2002) report that estimated that golf course communities on average had between 100 and 200 frontage lots and between 300 and 400 non-adjacent community lots. Home price premiums were reported to average $50,000 for frontage lots and $10,000 for non-adjacent lots. Schmitz (2006) assumed golf communities would—on average—have the midpoint number of each type of home: 150 frontage lots and 350 non-adjacent lots. The total premium per community was then estimated to be $11 million. Based on a survey conducted for the study, Schmitz (2006) estimated there were 187 residential golf courses in the state. Multiplying per-community premiums times the 187 courses, Schmitz estimated that the total premiums attributable to all homes built in golf course communities was $2,057,000,000.

For the current study, we update estimates of this total statewide premium in two ways. First, the hedonic home value literature has consistently estimated the golf amenity premium as proportional to the underlying value of a home. For example, a 10% golf course proximity premium would be $40,000 for a $400,000 home, but $100,000 for a million dollar home. Because of this, one would expect the golf course premium to change with baseline home values. The real estate market in Arizona has gone through

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6 Emphasis by author.
substantial fluctuations since Schmitz’s original 2004 analysis. Second, the number of golf course communities has increased since 2004, although several have either not begun to be built out, while others have only been partially built out.

To account for real estate fluctuations and their effects on baseline home values, we turn to the Case Schiller Home Price Index (Figure 13). It turns out that, despite sharp fluctuations, the baseline prices of homes in the Phoenix metropolitan area are, in inflation-adjusted terms, almost identical to values in 2002, the time of the original SRI International report on golf course premiums. Figure 13 shows the Case Schiller Home Price Index for Phoenix homes adjusted for overall inflation using the GDP deflator. The index rose 76% from 2002 to 2006, then fell 59% from 2006 to 2011. The prices of Phoenix homes have recovered since 2011. Adjusted for inflation, the Case-Shiller index in 2014 was 99.9% of its 2002 level.

Second, according to survey results, 64.3% of facilities were reported as being associated with a residential real estate development. If this percentage is applied to the estimated total of 313 facilities in the database, this would yield an estimate of slightly more than 201 residential golf courses in the state. Many new residential facilities are only partially built out, however. Using Google Earth to inspect 19 new residential golf communities constructed since 2004, it was found that only two were fully built out, with ten having only a portion of homes constructed. By visual inspection it was estimated that the number of homes constructed was equivalent to about 5.4 communities of the size in the original Schmitz study. A half built-out community was assigned a value of 0.5 or a quarter built-out community a value of 0.25, for example. So, of the estimated 201.3 developments, 19 were subtracted, then 5.4 added back to account for partial building. This left a figure of 187.7—again, little changed from the 2004 estimate of Schmitz.

Based on minor adjustments for housing prices and total residential golf course community developments, it was estimated that the total real estate premium attributable to all Arizona homes built in residential golf communities was $11 million X 0.999 X 187.7 = $2,062,635,300, nearly $2.1 billion.
Water and Conservation Practices

The following section provides information on golf facility water use, water conservation practices, and turfgrass management practices used in Arizona. Additionally, it presents government data on golf water use in the state to supplement survey-based estimates.

Table 21. Estimated of Statewide Golf Facility Acreage, 2014

<table>
<thead>
<tr>
<th>Estimated Golf Facility Acreage by Type</th>
<th>Acreage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total acres of golf course(s)</td>
<td>45,270</td>
</tr>
<tr>
<td>Turfgrass acres maintained</td>
<td>31,883</td>
</tr>
<tr>
<td>Acres irrigated</td>
<td>34,430</td>
</tr>
<tr>
<td>Total acres of golf facility (incl. clubhouse, golf shop, golf courses, restaurants, etc.)</td>
<td>54,786</td>
</tr>
</tbody>
</table>

Acreage
In 2014, golf facilities used an estimated 55,000 acres of land in Arizona. Approximately 80% of facility land is dedicated to the golf course with the remainder of the land supporting clubhouses, pro shops, restaurants, parking and roads. Maintained turfgrass occupies just 70% of the land dedicated to the golf course. According to US Geological Survey (USGS) estimates, in 2010 there were 29,680 acres of turfgrass dedicated to golf in Arizona.

Irrigation Water Used

Based upon survey responses, golf facilities used an estimated 167,397 acre-feet (AF) of irrigation water in 2014 statewide. Respondents reported that on average 15.7% of golf irrigation water was Central Arizona Project (CAP) water, 1.9% was surface water, 38.5% was groundwater, 35.0% was reclaimed water, and 9.0% was from other water sources. This percentage for reclaimed water is somewhat higher than estimates from water resource agencies (see below).

According to the Arizona Department of Water Resources (ADWR), in 2014 golf facility water use in Active Management Areas (AMAs) stood at 129,003 AF, with roughly 34,000 AF of this being effluent. While most golf facilities are located within AMAs, which encompass the state’s major population centers, some facilities do fall outside the AMAs and are not reflected in that total. We therefore would expect that the statewide golf water use estimate to be higher than what is reported by the ADWR.

According to another source, the USGS, 130,116 AF of self-supplied freshwater was withdrawn for golf use in 2010. That same year, according to the USGS, 49,488 AF of reclaimed wastewater was used for golf course irrigation statewide in 2010. This suggests that in 2010 statewide golf water use was closer to 179,000 AF.

From another angle, turfgrass has a consumptive use of roughly 4.38 AF per acre per year (Brown & Frisvold, 2016), which would indicate roughly 139,648 AF of consumptive use in 2014 based upon maintained turfgrass acreage estimates for 2014. Factoring in additional irrigation for landscape, water features, and any irrigation inefficiencies, a statewide estimate of 167,397 AF is in line with expectations.

The following two sub-sections present golf irrigation water use data in Arizona from the US Geological Survey and the Arizona Department of Water Resources. This data supplements survey response data, providing a more nuanced look at golf irrigation water use statewide, regionally, by source of water used, and by year since 2004.

US Geological Survey

The US Geological Survey conducts a national survey of U.S. water use every five years, with the most recent conducted in 2010, with results published in

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7 Active Management Areas (AMAs) are areas in Arizona where groundwater use is regulated and monitored according the Arizona Groundwater Code. There are five AMAs in Arizona: Phoenix, Tucson, Prescott, Pinal, and Santa Cruz. (ADWR, 2016)
8 Consumptive use is the water requirement of a crop or plant and includes losses through evapotranspiration and evaporation from soils.
The 2010 survey was the first to report data on water use by golf courses. The USGS reports data on freshwater withdrawals for golf course irrigation along with data for other withdrawals (e.g. for mining, residences, agriculture, etc.). In addition to reporting data for total withdrawals, USGS reports freshwater withdrawals from groundwater and surface water sources separately.

Data are available for 2010 for Arizona counties and the state as a whole (USGS, 2016). Freshwater withdrawals for irrigation by golf courses accounted for 1.9% of total freshwater withdrawals in Arizona in 2010. Focusing on the source of freshwater (groundwater or surface water), golf withdrawals accounted for 3.0% of total groundwater withdrawals and 1.1% of all surface water withdrawals in the state (Figure 14).

By county, golf freshwater withdrawals (including both groundwater and surface water) ranged from less than 1% of total freshwater withdrawals to 8.9% of total freshwater withdrawals (Table 22). However, only one county in Arizona (Santa Cruz County) has golf course irrigation freshwater withdrawals that accounts for more than 5% of total freshwater withdrawals. Figures 15 to 17 present data from Table 22 graphically.

Table 22. Freshwater Withdrawals for Golf Course Irrigation as a Percentage of Total County Withdrawals for All Uses, 2010

<table>
<thead>
<tr>
<th>County</th>
<th>Share of Total County Groundwater Withdrawals</th>
<th>Share of County Surface Water Withdrawals</th>
<th>Share of Total County Freshwater Withdrawals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apache</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0.0%</td>
</tr>
<tr>
<td>Cochise</td>
<td>0.5%</td>
<td>0.0%</td>
<td>0.5%</td>
</tr>
<tr>
<td>Coconino</td>
<td>0.5%</td>
<td>0.2%</td>
<td>0.3%</td>
</tr>
<tr>
<td>Gila</td>
<td>4.3%</td>
<td>0.0%</td>
<td>4.2%</td>
</tr>
<tr>
<td>Graham</td>
<td>0.4%</td>
<td>0.0%</td>
<td>0.2%</td>
</tr>
<tr>
<td>Greenlee</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0.0%</td>
</tr>
<tr>
<td>La Paz</td>
<td>0.7%</td>
<td>0.0%</td>
<td>0.1%</td>
</tr>
<tr>
<td>Maricopa</td>
<td>4.4%</td>
<td>3.8%</td>
<td>4.1%</td>
</tr>
<tr>
<td>Mohave</td>
<td>3.8%</td>
<td>0.0%</td>
<td>2.1%</td>
</tr>
<tr>
<td>Navajo</td>
<td>3.2%</td>
<td>0.9%</td>
<td>2.9%</td>
</tr>
<tr>
<td>Pima</td>
<td>3.8%</td>
<td>3.0%</td>
<td>3.7%</td>
</tr>
<tr>
<td>Pinal</td>
<td>1.6%</td>
<td>0.3%</td>
<td>0.7%</td>
</tr>
<tr>
<td>Santa Cruz</td>
<td>8.9%</td>
<td>0.0%</td>
<td>8.9%</td>
</tr>
<tr>
<td>Yavapai</td>
<td>3.2%</td>
<td>2.5%</td>
<td>3.1%</td>
</tr>
<tr>
<td>Yuma</td>
<td>1.1%</td>
<td>0.2%</td>
<td>0.3%</td>
</tr>
<tr>
<td>Arizona</td>
<td>3.0%</td>
<td>1.1%</td>
<td>1.9%</td>
</tr>
</tbody>
</table>

Source: USGS, 2010
Figure 15. Total Freshwater Withdrawals by County, Golf vs. All Other Withdrawals, Arizona 2010

Source: USGS

Figure 16. Groundwater Withdrawals by County, Golf vs. All Other Withdrawals, Arizona 2010

Source: USGS, 2010
Figure 15 presents total freshwater withdrawals for golf by county, including both surface water and groundwater. In Santa Cruz County, golf irrigation withdrawals accounted for 8.9% of freshwater withdrawals. This is the only county that exceeds 5% of total country freshwater withdrawals. Golf course irrigation accounted for approximately 4% of freshwater withdrawals in Gila, Maricopa, and Pima Counties, 3% of freshwater withdrawals for Yavapai and Navajo Counties, 2% for Mohave County, and less than 1% for all other Arizona counties.

Turning to groundwater withdrawals in Figure 16, groundwater withdrawals for golf irrigation were 8.9% of total Santa Cruz County groundwater withdrawals (Table 22 and Figure 16). In Mohave, Pima, Maricopa, and Gila Counties, golf groundwater withdrawals ranged from 3.8% to 4.4% of county totals. In six counties, golf course irrigation accounted for less than 1% of county groundwater withdrawals.

Figure 17 presents the percentage of golf surface water withdrawals compared with total surface water withdrawals by county. Golf course irrigation accounted for 2.5% to 3.8% of surface water withdrawals in Yavapai, Pima, and Maricopa Counties (Table 22). According to USGS data, these three counties are the most reliant on surface water withdrawals for golf course irrigation. Elsewhere golf irrigation withdrawals were less than 1% of total surface water withdrawals.

The USGS also reports on golf course use of reclaimed wastewater for golf course irrigation. Statewide, 49,488 AF of reclaimed wastewater was used for golf course irrigation in 2010, accounting for 34% of total statewide reclaimed wastewater use for irrigation. Figure 18 presents golf course reclaimed wastewater use by county. According to the USGS, more than half of all golf course reclaimed water use takes place in Maricopa County, with more than 27,000 AF of reclaimed water used.
Water and Conservation Practices

Active Management Areas (AMAs) are designated areas of the state that regulate the use of groundwater. As part of reporting requirements, golf course irrigation water use within AMAs is tracked by the Arizona Department of Water Resources (ADWR). Out of the state’s 313 golf facilities, 252 (81%) are located in AMAs, and 183 of those are located in the Phoenix AMA (Table 23).

Golf courses within AMAs use a variety of water sources for irrigation, including groundwater, surface water, spillwater (defined in subsequent sections), Central Arizona Project (CAP) water (defined in subsequent sections), and effluent. Whereas some AMA golf courses rely on a variety of water sources, others rely heavily on a single source, such as effluent or groundwater, as is the case in the Prescott and Santa Cruz AMAs, respectively (Table 24).

In 2014, golf represented 3.5% of total AMA water use in Arizona (Figure 19). For the Phoenix AMA, golf represented 4.6% of total AMA water use and in the Tucson AMA, golf represented 5.7% of total AMA water use. The Prescott and Santa Cruz AMAs, smaller in terms of population, had higher percentages of total AMA water use represented by golf, at 9.1% and 7.5%, respectively. These AMAs also have relatively low concentrations of irrigated agriculture. Conversely, the Pinal AMA represents an area with a high concentration of irrigated agriculture and relatively few golf courses. Golf water use represented 0.4% of total AMA water use in the Pinal AMA in 2014.

Golf facility water use by AMA reflects the overall number of courses in each AMA by year. For example, in 2004 total golf water use is split fairly proportionally according to the share of 239 courses spread across the state's

Table 23. Number of Golf Facilities by AMA in 2014

<table>
<thead>
<tr>
<th>AMA</th>
<th>Golf Facilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phoenix AMA</td>
<td>183</td>
</tr>
<tr>
<td>Pinal AMA</td>
<td>14</td>
</tr>
<tr>
<td>Prescott AMA</td>
<td>6</td>
</tr>
<tr>
<td>Santa Cruz AMA</td>
<td>4</td>
</tr>
<tr>
<td>Tucson AMA</td>
<td>45</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>252</strong></td>
</tr>
</tbody>
</table>

Source: ADWR

Table 24. Number of Facilities Using Water Source by AMA, 2014

<table>
<thead>
<tr>
<th>AMA</th>
<th>Ground-water</th>
<th>Surface Water</th>
<th>SPIL</th>
<th>CAP</th>
<th>Effluent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phoenix AMA</td>
<td>112</td>
<td>51</td>
<td>33</td>
<td>57</td>
<td>66</td>
</tr>
<tr>
<td>Pinal AMA</td>
<td>7</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>Prescott AMA</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>4</td>
</tr>
<tr>
<td>Santa Cruz AMA</td>
<td>3</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Tucson AMA</td>
<td>25</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>25</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>149</strong></td>
<td><strong>52</strong></td>
<td><strong>33</strong></td>
<td><strong>60</strong></td>
<td><strong>101</strong></td>
</tr>
</tbody>
</table>

Source: ADWR

Figure 18. Golf Course Use of Reclaimed Wastewater by County, Arizona, 2010

Source: USGS, 2010
AMAs. Similarly, water use data for 2014 reflects the share of 252 golf facilities located in all five AMAs.

Between 2004 and 2014 there was a net increase of 24,736 AF of annual golf facility water use across Arizona’s AMAs (Figure 20). Most of the increase came from net increases in the Phoenix AMA (21,418 AF annually) and the Pinal AMA (2,348 AF annually). There was a net decrease in the Tucson AMA (1,869 AF), and a small increase in the Santa Cruz AMA. One potential reason for the net increase in water use from 2004 to 2014 is that the number of facilities in Arizona’s AMAs has increased from 239 facilities to 252 facilities.

Figure 19. Golf Water Use (Including Effluent) as a Percentage of Total AMA Water Use by AMA, 2014

Source: ADWR

Figure 20. Golf Water Use by AMA, 2004–2015 (in Acre-Feet)
Total golf facility water use by source of water in Arizona’s AMAs also remains relatively consistent across the years, while total use experiences some year-to-year fluctuation (Figure 21). Overall there was a net increase in water use from all sources between 2004 and 2014. In 2014, groundwater represented 48.1% of AMA golf water use, surface water, 10.9%, CAP, 14.6%, and effluent, 26.3%.

Figures 22 through 26 take a closer look at each source of water for golf use (groundwater, surface water, spillwater, CAP, and effluent) by AMA. Most groundwater use occurs in the Phoenix AMA, followed by the Tucson AMA, also the two AMAs with the largest number of golf facilities (Figure 22).
Nearly all surface water use by golf occurs in the Phoenix AMA, reflecting Salt River Project water (Figure 23).

Spillwater represents a very small fraction of golf facility water use and occurs only in the Phoenix AMA. Spillwater is surface water released from storage (excluding Colorado River Water) to avoid spills that would otherwise occur when surface water inflows exceed facility capacities at storage, diversion, or distribution facilities (ADWR, 2016). Use of this water source peaked in 2010 at over 3,500 AF (Figure 24).
Central Arizona Project (CAP) water use occurs predominantly in the PhoenixAMA, with some use in the Pinal and Tucson AMAs (Figure 25). This result is a function of the location of the physical infrastructure for water delivery (Prescott and Santa Cruz AMAs do not have access to CAP infrastructure), as well as the practice of CAP recharge in the Tucson AMA.

Use of effluent or reclaimed water is split primarily between the Phoenix and Tucson AMAs (Figure 26). Use of effluent in AMAs increased by 27% from 26,675 AF to 33,977 AF between 2004 and 2014.
Figure 27 depicts the breakdown of AMA golf water use by water source throughout the state. The split varies significantly between AMAs, with some AMAs relying on a mix of sources while other AMAs depend almost exclusively on one source of water. In terms of total golf water use in the Phoenix AMA, roughly half is groundwater, and the remaining half is split between effluent, CAP, and surface water. The Pinal AMA relies heavily on groundwater, at 60% of golf water use. Approximately 27% of Pinal AMA water use is from the Central Arizona Project, and the remainder of use is met through effluent. In the Prescott AMA, golf facilities rely heavily on effluent, which represents 75% of golf water use in 2014. Groundwater made up the remaining 25%. In the Santa Cruz AMA, golf use consists almost exclusively of groundwater, with a small portion of use supplied through effluent. In the Tucson AMA, golf water use is dominated by effluent and groundwater, at 54% and 44% of use, respectively. CAP and surface water make up the remainder of use.

Irrigation Methods

Golf survey respondents provided a breakdown of irrigation methods used on Arizona golf courses (Table 25). On average, 93% of golf facility irrigation occurred using sprinklers and over 7% using drip irrigation. Turfgrass irrigation occurs almost exclusively using sprinklers (USGS, 2010), while drip irrigation is used for landscaping.

<table>
<thead>
<tr>
<th>Gravity</th>
<th>Sprinkler</th>
<th>Drip</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.0%</td>
<td>92.8%</td>
<td>7.2%</td>
<td>0.1%</td>
</tr>
</tbody>
</table>
Management Strategies

Golf course superintendents use a variety of turfgrass management strategies to monitor and maintain the health of turfgrass. These strategies are critical in maximizing the efficiency of use for water, chemicals, and other inputs. Survey respondents indicated whether they employed a series of turfgrass management practices at their facility (Figure 28). Some of the most common practices, according to survey results, include aerification of fairways and greens, using soil wetting agents (both associated with water use efficiency), and scouting for insect pests, weeds, and diseases. Other common practices associated with optimizing the application of irrigation include hand watering, modifying irrigation scheduling, and the use of moisture sensors.

Another common management strategy used to maintain turfgrass conditions is overseeding. Overseeding is the practice of applying cool-season turfgrass seed over existing warm-season turfgrass so that it germinates and grows-in as the existing turfgrass goes dormant. This is common in particular for turfgrass varieties such as Bermuda grass (GCSAA, 2016). Without overseeding, turfgrass in southern climates turns brown during winter months, losing much of its appeal to golfers, both aesthetically, as well as in terms of turf conditions. The process of overseeding requires significant amounts of water, and therefore many facilities pursue strategic reductions in overseeding to balance water conservation with economic viability of the course during peak season winter months. Survey respondents were asked to provide the average number of acres overseeded in 2009 and 2014. On average, there was a reduction from 89 acres overseeded in 2009 to 76 acres overseeded in 2014 (Figure 29).

Overseeding was most commonly practiced on fairways, followed by greens. Fewer respondents indicated overseeding rough areas of the course, and even fewer indicated overseeding wall-to-wall (Figure 30). The fewest respondents indicated painting or coloring greens instead of overseeding. These results indicate that most respondents are overseeding in areas that are higher priority for play, and less frequently overseeding in areas purely for aesthetics. Overseeding primarily in high-priority areas for play is associated with water conservation (both proactively as well as in response to water supply restrictions and high water prices), though it also can be a response to fewer golf course maintenance staff in the face of tightening budgets.
**Irrigation Audits**

Irrigation audits are a strategy to reduce irrigation inefficiencies and losses, and reduce spending on irrigation water. Survey respondents were asked to indicate if their facility had performed an irrigation audit in the past 5 years, and if so, whether adjustments were made to the system and whether there were any resulting water savings. Just over a half of respondents indicated that their facility had performed an irrigation audit in the past five years (Figure 31). Of that half, 95% made adjustments to their irrigation systems, for an average irrigation water savings of 19.5 AF per year.
Water and Conservation Practices

Turfgrass Reductions

Another common water conservation practice is to selectively remove turfgrass where it does not affect the quality of golfers’ experience, replacing it with other landscaping or surface coverings. Over the past 5 years (2009–2014), 31% of respondents removed an average of 10.4 acres of turfgrass from their facilities (Figure 32).

When turfgrass was removed, common replacements used included native vegetation and decomposed granite (Figure 33).

Efficiency Upgrade Investment Decision Making Process

The decision to invest in efficiency upgrades at a golf facility is an important one considering the tradeoff in costs associated with major investments and the benefits associated with upgrades. Golf facilities rely on a variety of sources of information and consider different variables in making their decision. The following provides a summary of respondents’ key considerations and resources consulted in making efficiency upgrades. Survey respondents were asked to provide a free text entry response describing the motivations for efficiency upgrades and the information and resources drawn upon in making the decision.

By far, the most common consideration in investments in upgrades was the cost-benefit ratio or expected return on the investment (Figure 34). Second, was the ability to invest in the upgrade given the facility’s budget. Less common responses included effects on course conditions and golfer experience, aesthetics, and environmental impact of the upgrades.

Golf facilities drew from a number of resources to make investment decisions regarding efficiency upgrades. The most common response was using an industry expert, consultant, agronomist, or architect to inform the decision-making process. The second most common responses were consulting with internal leadership, including ownership, management, boards of directors, or membership, and relying on staff monitoring and expertise. Other resources called upon included USGA consultant agronomists, USGA and GCSA industry association information resources, communication with other superintendents, and research and resources provided by Cooperative Extension (Figure 35).
Environmental Management and Conservation Partnerships

Golf facilities commonly partner with conservation organizations to maximize wildlife habitat benefits provided by golf courses and to minimize any negative environmental impacts. The most common of these partnerships is the Audubon Cooperative Sanctuary Program for Golf through Audubon International which provides certification and education on environmental management strategies for golf courses (Audubon International, 2016). 39% of survey respondents indicated having a partnership with a conservation organization, of which 81% indicated they partner with Audubon International (Figure 36). The remaining 19% included a variety of other organizations, the most commonly cited being E-Par USA, though other responses included Operation Pollinator, adherence to municipal landscape policies, and GCSA and USGA membership. E-Par USA is a private company that provides environmental management systems and best practices resources to golf facilities in the interest of achieving greater environmental sustainability (E-Par USA, 2016).

Figure 36. Facilities’ Partnerships with Conservation Organizations

- Audubon Society: 81%
- Other: 19%
- E-Par USA: Operator Pollinator: 61%
- Cooperative Extension: 14%
- Internal: Board, Owners, Management, and Membership: 10%
- GCSA/USGA/Industry Association Resources and Other Superintendents: 6%
- Industry Experts, Consultants, Agronomists, and Architects: 2%
- Staff Monitoring, Weather Stations, Soil Monitors, and Audits: 12%
Summary and Conclusions

This report presents an analysis of the golf industry’s contribution to Arizona’s economy and its influence on the environment including water use, conservation practices, as well as recent trends in both measures. Arizona’s golf industry had a total estimated economic contribution of $3.9 billion in sales (output) to the state economy in 2014. This includes the direct, indirect, and induced effects of golf course operations ($2.5 billion), golf tourism ($1.1 billion), and golf-related businesses ($347 million).

Golf facility operations had a direct contribution of $1.1 billion in sales to the state economy. 18,700 full- and part-time jobs were directly supported by golf facility operations, earning more than $623 million in wages, salaries, and business income. Including multiplier effects, the total contribution was $2.5 billion in sales, $1.4 billion in value added (gross state product), and approximately 29,500 full- and part-time jobs. An estimated 11.6 million rounds of golf were played in Arizona in 2014.

Arizona’s golf courses attract visitors from around the country and globe to play golf and spectate at professional tournaments. About one-third of rounds played in Arizona are by visitors from out-of-state, bringing in an estimated $598 million in tourist spending. In total, golf tourism’s impact to the state economy was an estimated $1.1 billion in sales and approximately 10,500 jobs in 2014.

Finally, golf-related businesses provide equipment, apparel, and other goods and services to in-state golfers, who constituted roughly two-thirds of rounds played in 2014. These businesses represented an estimated $270 million in annual sales, primarily in retail industries, and nearly 1,200 jobs. Including multiplier effects, the total contribution of golf-related businesses was $347 million in sales and nearly 1,800 jobs.

Other effects of the golf industry are not best measured using regional economic contribution analysis. These effects include the influence of golf courses on residential real estate values and natural resource use and conservation. The study provides an update to a 2004 estimate of residential real estate premiums attributable to frontage on and proximity to golf courses. Accounting for changes in the real estate market and new construction since 2004, residential real estate premiums associated with all homes ever built in golf course communities in Arizona was estimated to be nearly $2.1 billion.

Finally, the study provides a snapshot of golf water use and conservation and management practices at Arizona golf facilities, drawing upon survey results and government water use data. According to survey results, Arizona golf facilities, statewide, used an estimated 167,397 AF of irrigation water in 2014, occupying a total of 45,000 acres for the golf courses, of which 32,000 acres was turfgrass. Survey estimates suggest that 35% of golf water use was effluent in 2014. According to USGS data for 2010, 130,116 AF of self-supplied freshwater was used to irrigate golf courses, accounting for 1.9% of Arizona’s total freshwater (groundwater and surface water) withdrawals. Golf irrigation accounted for 3% of state groundwater withdrawals and 1.1% of state surface water withdrawals in 2010. An additional 49,488 AF of reclaimed wastewater was used for golf course irrigation in 2010, accounting for 28% of golf’s total statewide water use. AMAs encompass most major urban areas of the state and roughly 80% of golf facilities statewide. Golf course irrigation represented 3.5% of total AMA water use in Arizona in 2014, according to the ADWR. In 2014, groundwater represented 48.1% of AMA golf water use, surface water, 10.9%, CAP, 14.6%, and effluent, 26.3%. Whereas some AMAs rely on a varied mix of water sources, others rely heavily on one or two sources,
such as effluent or groundwater. Between 2004 and 2014 the ADWR reported a net increase of 24,736 AF of golf facility water use in Arizona’s AMAs, with all types of water use increasing. During that time, the number of facilities in Arizona’s AMAs also increased, from 239 facilities to 252 facilities. Use of effluent in AMAs was 33,977 AF in 2014, increasing by 27% (from 26,675 AF) since 2004.

Conservation efforts at golf facilities aim to balance the use of natural resources with the economic viability of the courses. Arizona golf facilities employ a variety of water conservation strategies on their golf courses, invest in efficiency upgrades by consulting with industry experts and other resources in their decision-making process, and commonly partner with conservation organizations to institute best practices for wildlife management and promoting sustainability. 51% of responding facilities reported performing irrigation audits for their golf course irrigation systems in the previous 5 years, 95% of which made adjustments to their irrigation systems, for an average irrigation water savings of 19.5 AF of water per facility per year. 31% of facilities reported having removed turfgrass in the past 5 years. Another 39% reported having a partnership with conservation organizations, most commonly with Audubon International.
References


Glossary and Acronyms

ADWR—Arizona Department of Water Resources

AF—Acre-Foot: a measure of water equivalent to the amount of water needed to cover an acre one foot deep with water

AMA—Active Management Area: Designated areas in Arizona with heavy reliance on groundwater that are subject to regulation according to Arizona’s Groundwater Code (ADWR, 2016)

CAP—Central Arizona Project

CMAA—Club Managers Association of America

GCSA—Golf Course Superintendents Association

GDP—Gross Domestic Product

GSP—Gross State Product

IMPLAN—IMpacts for PLANning: Regional input-output model developed by IMPLAN Group, premier software and data package used for regional economic impact and contribution analysis

NAICS Code—North American Industry Classification System code: 2 to 6 digit codes used for purposes of classifying business entities by their primary industry in government statistics (US Census Bureau, 2016)

NGF—National Golf Foundation

PGA—Professional Golf Association

SIC Code—Standard Industry Classification Code: Industry classification codes later replaced by NAICS codes

SRP—Salt River Project

USGA—United States Golf Association

USGS—United States Geological Survey
Arizona Golf Facility Survey

The following survey presents a series of questions regarding golf facility operations in Arizona in calendar year 2014. This is a one-time online survey which takes approximately 20 minutes to complete. Questions are tailored to your role(s) at the facility and the information you provide will be used in aggregate form to help us understand the economic contribution of the golf industry to the state of Arizona. This survey is distributed to the following three individuals at each golf course facility in Arizona (for definitions of roles, please hover cursor over each title):

- **General Manager / Director of Club Operations**
  Questions cover golf facility operations, including revenues and expenses, capital investment and construction, employment, and golf play.

- **Golf Course Superintendent / Director of Agronomy**
  Questions cover maintenance expenditures, golf course renovations, golf course water use and irrigation, turfgrass management practices, and conservation practices.

- **Head Golf Professional / Director of Golf**
  Questions cover golf shop revenues and expenses, golf tournaments, golf lessons, and charitable giving.

It may be helpful to have 2014 financial information relevant to your role at the facility on hand in answering some of the questions.

Your participation in this survey is voluntary and if at any time you wish to stop, you are free to do so. All survey answers are anonymous.

Thank you for your participation!

** GENERAL FACILITY INFORMATION **

The following section includes general questions about the golf facility. If the golf facility includes multiple golf courses, please respond for the entire golf facility.

** Number of golf courses at this golf facility:**

<table>
<thead>
<tr>
<th>Number of golf courses at this golf facility:</th>
<th>0</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
<th>I prefer not to respond</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of 9-hole courses</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of 18-hole courses</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other (please specify)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

** Type of golf facility:**
Appendices
Contribution of the Golf Industry to the Arizona Economy

1. The golf facility is located within: (please select all that apply)
   - A residential real estate development (including retirement communities or any housing development)
   - A resort
   - A park or recreation area (municipal, county, etc.)
   - A military installation
   - Tribal land
   - None of the above
   - I prefer not to respond
   - Other (please specify): __________________

2. Is your golf facility managed by a third-party management company?
   - Yes
   - No
   - I prefer not to respond

3. In which Arizona county is your facility located?
   - Apache
   - Cochise
   - Coconino
   - Gila
   - Graham
   - Greenlee
   - La Paz
   - Maricopa
   - Mohave
   - Navajo
   - Pima
   - Pinal
   - Santa Cruz
   - Yavapai
   - Yuma
   - I prefer not to respond

4. Year that the golf facility first opened for operation: __________
   - I do not know
   - I prefer not to respond

5. If the golf facility opened in 2014, how many months was it operational during that year?
   - 1
   - 2
   - 3
   - 4
   - 5
   - 6
   - 7
   - 8
   - 9
   - 10
   - 11
   - 12

6. Did your golf facility construct a new golf course or any new holes in 2014? This question refers only to NEW construction, and does NOT include renovation of EXISTING courses or holes.
   - Yes
   - No
   - I prefer not to respond

7. Please indicate your role(s) at the golf facility. If you serve multiple roles at the golf facility (for example, you serve as both the general manager and superintendent), please select all that apply.
   - General Manager / Director of Club Operations
   - Golf Course Superintendent / Director of Agronomy
   - Head Golf Professional / Director of Golf

8. Please indicate the nature of your employment relationship with the golf facility
   - I am directly employed by the golf facility
   - I own and operate the golf shop
   - Other (please specify) __________________

9. For golf facilities and/or golf courses that opened for operation in 2014 or 2015, please provide estimates of all construction costs incurred in calendar year 2014:
   - Total construction costs: __________
   - Golf course: __________
   - Clubhouse: __________
   - All Other: __________

10. Total golf course construction costs in 2014: __________

**THESE QUESTIONS ARE FOR THE HEAD GOLF PROFESSIONAL / DIRECTOR OF GOLF**

Please answer questions with regards to the golf shop you manage and/or own

Please indicate the nature of your employment relationship with the golf facility
   - I am directly employed by the golf facility
   - I own and operate the golf shop
   - Other (please specify) __________________
Including yourself, how many individuals are employed at the golf shop?

- **Full-time**
- **Part-time**

Please indicate which of the following goods and services your golf shop provides:

- Equipment and apparel sales
- Equipment repair
- Locker rental
- Equipment rental
- Lessons

The following section asks questions about revenues and expenses for the golf shop.

It may be helpful to have 2014 financial records for the golf shop available in filling out this section of the survey. Approximate values are acceptable.

Please estimate the breakdown of revenues for the golf shop, either as dollar values or percentages. Please complete only one column.

<table>
<thead>
<tr>
<th></th>
<th>Dollar Value ($)</th>
<th>Percent of Total Revenue (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hard goods</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Soft goods</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Equipment rental (clubs, cart, locker, bag storage, etc.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other (ex. Equipment repair, books, videos, etc.)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please estimate the number of paid half-hour lessons given by golf facility personnel in 2014:

________

Please estimate the breakdown of expenses for the golf shop, either as dollar values or percentages. Please complete only one column.

<table>
<thead>
<tr>
<th></th>
<th>Expenses ($)</th>
<th>Percent of Total Expense (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hard goods</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Soft goods</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Equipment rental (clubs, cart, locker, bag storage, etc.)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

In regards to total golf shop expenditures on hard and soft good merchandise, what is the percentage purchased from Arizona suppliers (ex: Ping, AM&E)? An approximate percentage is acceptable.

The next section relates to tournament events held at your golf facility.

Did your golf facility hold any tournament events in 2014?

- **Yes**
- **No**

**Number of golf tournaments of any size that were hosted at your golf facility in 2014:**

- Total number of tournaments __________
- During the peak season __________
- During the off-peak season __________
- During the shoulder season(s) __________

Please estimate the revenues generated through tournaments in 2014:

- Revenues generated for facility through PROFESSIONAL tournaments __________
- Revenues generated for facility through ALL OTHER tournaments __________

Please estimate the total number of spectators attending professional tournament event(s) in 2014, if applicable: __________

Percentage of tournaments held in 2014 hosted by a group whose purpose was to raise money for a charitable cause: __________

Please estimate charitable contributions made by the golf facility in 2014:

- Estimated revenue (cash contributions) generated for charities __________
- Estimated monetary value of in-kind contributions to charities (free golf rounds, free lessons, etc.) __________

**THE FOLLOWING QUESTIONS ARE FOR THE GENERAL MANAGER / DIRECTOR OF CLUB OPERATIONS**

If the golf facility includes multiple golf courses, please respond for the entire golf facility (all golf courses, clubhouse, golf shop, etc.)
The following questions are regarding golf play in 2014.

Please indicate the months corresponding to the following seasons in 2014:

<table>
<thead>
<tr>
<th>Season</th>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
</tr>
</thead>
<tbody>
<tr>
<td>Peak season</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Off-peak season</td>
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</tr>
<tr>
<td>Shoulder season #1 (if applicable)</td>
<td></td>
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<tr>
<td>Shoulder season #2 (if applicable)</td>
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</tr>
<tr>
<td>Months when no golf was played in 2014 (if applicable)</td>
<td></td>
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</tbody>
</table>

Please estimate the number of 18-hole rounds played at your golf facility in 2014. Please count 9-hole or twilight rounds as one-half:

- Total rounds
- Paid rounds
- Member rounds

Please estimate the percentage breakdown of paid rounds by season, if applicable:

- Peak season paid rounds
- Off-peak season paid rounds
- Shoulder season(s) paid rounds

Please estimate the geographic origin of golfers that played in 2014 (% of total play):

- From Arizona (including seasonal residents)
- US visitors from outside Arizona
- International visitors

The following questions are regarding revenues and expenses at the golf facility. It may be helpful to have 2014 financial records available in filling out this section of the survey. Approximate values are acceptable.

Total gross revenues and sales in 2014 from golf play, membership fees, driving range, golf shop, gift shop, food and beverage, private lessons, tournaments, and non-tournament private events (select appropriate range):
Appendices

Contribution of the Golf Industry to the Arizona Economy

<table>
<thead>
<tr>
<th>Cost Items</th>
<th>Dollar Value ($)</th>
<th>Percent of Total (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clubhouse payroll (employees whose work is based in the clubhouse or golf shop, including fringe benefits)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Golf course maintenance payroll</td>
<td></td>
<td></td>
</tr>
<tr>
<td>General administrative expenses (excluding utilities, payroll, and advertising)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cost of food and beverage</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Golf shop merchandise</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Advertising / Marketing / Promotion</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Utilities (water, electric, gas, etc.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Golf course maintenance supplies and services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Facility insurance</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Average number of full-time and part-time staff employed at your golf facility during 2014 (excluding third-party independent contractors and lessees such as food & beverage, golf academy, golf instruction):

<table>
<thead>
<tr>
<th>Department</th>
<th>Full-Time</th>
<th>Part-Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Course maintenance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Golf shop</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Food &amp; beverage</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Administrative</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Total number of employees that you paid (for any amount of time) during 2014: _____

Please estimate the amount spent on capital expenditures and improvements during 2014 for the golf facility, as well as the percent of purchases made from Arizona suppliers and service providers:

<table>
<thead>
<tr>
<th>Item</th>
<th>Dollar Value</th>
<th>Percent Purchased In AZ</th>
</tr>
</thead>
<tbody>
<tr>
<td>Furniture</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Equipment</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Buildings</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Golf Course</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Current assessed value of total assets owned as of December 2014:

Land: _____
Please provide a breakdown of federal, state, and local taxes paid in 2014:

<table>
<thead>
<tr>
<th>Property tax</th>
<th>Sales tax</th>
<th>State corporate income tax</th>
<th>State payroll tax</th>
<th>All taxes paid to the federal government</th>
</tr>
</thead>
</table>

Please estimate the monetary value of in-kind contributions to charities in 2014 (include only non-cash contributions such as free golf rounds, free lessons, etc.): __________

The following questions are regarding maintenance operations at the golf course(s)

Please estimate the total golf course maintenance expenses for 2014 for the golf course(s), excluding taxes: __________

Please estimate the breakdown of total expenses paid in 2014 for the golf course(s) as a dollar value or percentage, excluding taxes. Please complete only one column:

<table>
<thead>
<tr>
<th>Maintenance payroll (including all fringe benefits paid by the facility)</th>
<th>Dollar Value ($)</th>
<th>Percent of Total (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chemicals</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Irrigation water</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Plant material</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Seed</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sand and soil</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lease expenses (both operating and capital)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchase of capital equipment (tractors, mowers, aerifiers, etc.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Utilities—electric</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fuel—diesel &amp; gasoline</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other maintenance supplies and expenses</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Average number of full-time and part-time staff employed at your golf facility during 2014 for course maintenance:

<table>
<thead>
<tr>
<th>Bunker renovation</th>
<th>Cost</th>
<th>AZ-Based Contractor Used?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>New greens</td>
<td></td>
<td></td>
</tr>
<tr>
<td>New tees</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cart paths</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revegetation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Re-sodding or resurfacing (beyond general maintenance)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
The following section presents questions on water use and other management strategies

Area (in acres) used by the golf course(s) in 2014:
- Total acres of golf facility (including clubhouse, golf shop, golf courses, restaurants, etc.): ______
- Total acres of golf course(s): ______
- Turfgrass acres maintained: ______
- Acres irrigated: ______

Total amount of irrigation water used in 2014 (acre-feet per year). If you prefer not to respond, please mark with an 'X': ______

Percent of total water used for irrigation, by source:
- % Central Arizona Project (CAP): ______
- % Surface water: ______
- % Groundwater: ______
- % Reclaimed water: ______
- % Other: ______

Is your golf course facility in an Active Management Area (AMA)? (hover cursor over for definition)
- Yes
- No

Please indicate which irrigation method(s) your golf facility uses and the estimated percent of irrigated acreage under each method:

<table>
<thead>
<tr>
<th>Method</th>
<th>Used by Facility?</th>
<th>Percent of Irrigated Acreage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gravity</td>
<td>✗</td>
<td></td>
</tr>
<tr>
<td>Sprinkler</td>
<td>✗</td>
<td></td>
</tr>
<tr>
<td>Drip</td>
<td>✗</td>
<td></td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>✗</td>
<td></td>
</tr>
</tbody>
</table>

Please indicate which, if any, of the following management strategies were used on your golf facility in 2014 (please select all that apply)
- Soil wetting agent
- Adjusted fertilization practices
- Eliminated irrigation in selected areas
- Reduced rough or fairway irrigation
- Aerated fairways and/or greens
- Hand watered greens and/or area in fairways
- Used in-ground moisture sensors and/or hand-held moisture meters
- Used automated weather stations
- Installed or improved drainage systems on the golf course on fairways, greens, bunkers
- Water treatment or recirculation system for fertilizer or pesticide applications
- Raised mowing heights
- Walk mowed greens
- Scouted for insect pests, weeds, and diseases
- Modified irrigation scheduling to manage insects, weeds, or diseases
- Used in-ground moisture sensors and/or hand-held moisture meters
- Used automated weather stations
- Modified current irrigation system
- Installed or improved drainage systems on the golf course on fairways, greens, bunkers
- Water treatment or recirculation system for fertilizer or pesticide applications
- Raised mowing heights
- Walk mowed greens
- Scouted for insect pests, weeds, and diseases
- Modified irrigation scheduling to manage insects, weeds, or diseases
- Soil wetting agent
- Adjusted fertilization practices
- Eliminated irrigation in selected areas
- Reduced rough or fairway irrigation
- Aerated fairways and/or greens
- Hand watered greens and/or area in fairways
- Used in-ground moisture sensors and/or hand-held moisture meters
- Used automated weather stations
- Installed or improved drainage systems on the golf course on fairways, greens, bunkers
- Water treatment or recirculation system for fertilizer or pesticide applications
- Raised mowing heights
- Walk mowed greens
- Scouted for insect pests, weeds, and diseases
- Modified irrigation scheduling to manage insects, weeds, or diseases

Has an irrigation system audit been performed in the past 5 years?
- Yes
- No

Were adjustments and corrections made to the irrigation system after the audit?
- Yes
- No

Estimated water savings per year (in acre-feet) as a result of adjustments and corrections from irrigation audit, if applicable: ______

The following questions are regarding turfgrass and landscape maintenance, and other management practices

How many, if any, acres of turfgrass have been removed in the past 5 years? ______

If turfgrass was removed, what vegetation or material was used to replace the turfgrass removed? (please select all that apply)
- Trees & shrubs
- Other (please specify): ______

Please indicate which, if any, of the following management strategies were used on your golf facility in 2014 (please select all that apply)
Native vegetation  ❑  Mulch ❑  Not applicable

If your facility practices overseeding, please estimate the area (in acres) overseeded in 2014 and 2009:

Acres overseeded in 2014 ________
Acres overseeded in 2009 ________

Please indicate which, if any of the following, your golf facility practices:

❑ Overseeding rough areas ❑ Overseed wall-to-wall
❑ Overseeding greens ❑ Paint or color greens instead of overseeding
❑ Overseeding fairways

Does your golf facility have a partnership with, consult with, have a certification from, or is otherwise involved with any wildlife conservation organizations?

❑ Yes–Audubon Society
❑ Yes–Other (please specify): ______________
❑ No

Have you ever attended a University of Arizona Cooperative Extension turfgrass or integrated pest management workshop, seminar, field day, etc.?

❑ Yes
❑ No
❑ I prefer not to respond

Please indicate if your golf facility has adopted turfgrass management or integrated pest management practices as a result of attending and learning about topics at University of Arizona Cooperative Extension seminars, meetings, or events (please select all that apply)

❑ Overseeding practices ❑ Insect pest management
❑ Spring transition practices ❑ Disease management
❑ Turfgrass variety selection ❑ Irrigation management
❑ Weed control practices ❑ Other (please specify): ______________
Appendices

Appendix B: Survey Invitation Letter

DEPARTMENT OF AGRICULTURAL & RESOURCE ECONOMICS
Chavez Building
PO Box 210093
Tucson, AZ 85721-0023
(520) 621-6265
http://www.ag.arizona.edu/aerec/

Dear General Manager,

April 20, 2016

In collaboration with Cactus & Pine GCSA, the University of Arizona Cooperative Extension is embarking on a research project to estimate the contribution of the golf industry to the state economy. A major component of this study involves collecting economic information directly from all golf course facilities within the state.

As one of over 300 golf facilities in Arizona, you are invited to participate in our survey.

The survey, available online for your convenience, presents a series of questions regarding golf facility operations in calendar year 2014. Questions are divided into 3 sections, with each section tailored to a different role at the golf facility. We ask that the following golf facility personnel participate in the survey: (1) General Manager, (2) Lead Superintendent, and (3) Lead Golf Professional. In some cases, an individual may serve multiple roles and the facility may include multiple courses. Please encourage the personnel listed above to complete all relevant sections and provide responses that pertain to the entire facility (multiple courses, if appropriate).

Your facility personnel’s participation in this research is voluntary. All survey answers are anonymous and results will be reported in aggregate to maintain confidentiality.

To access the survey, please go to www.extension.arizona.edu/golf and enter the following information:

Username: azgolf
Password: survey123

If you and your personnel have already received an invitation via e-mail and all three roles have completed the survey, thank you for your participation! If not, please provide these instructions to the relevant personnel (listed above) to ensure that your facility is represented in all aspects. Your involvement is greatly appreciated and will help to provide an accurate estimate of the economic contribution of the golf industry in Arizona.

Sincerely,

Kai Umeda
Area Extension Agent, Turfgrass Science
kumeda@cals.arizona.edu

George Frisvold
Extension Economist
frisvold@ag.arizona.edu

Should you have any questions or experience difficulty accessing the survey, please contact us at cia-team@cals.arizona.edu

Contribution of the Golf Industry to the Arizona Economy

Providing a much-needed update to the last available figures from 2004, this study will estimate the economic contribution of the golf industry, including the contribution from:

- Golf course facilities,
- Golf-related tourism, and
- Golf retail establishments.

In addition to estimating the sales and jobs directly supported by the Arizona golf industry, the study will estimate the economic activity that is indirectly supported by the industry. This includes the ripple of economic activity that is stimulated in non-golf industries.

Finally, this study will collect more detailed information on water use and conservation practices at Arizona golf course facilities.

THANK YOU IN ADVANCE FOR YOUR PARTICIPATION!
Appendix C: Scaling and Expansion Method

According to basic characteristics of responding facilities, the total survey response by respondent role mirrors the overall distribution of golf facilities in Arizona. Individual question response varied, however, and for that reason it was necessary to use a method to adjust for bias for each question’s response. To correct for bias in survey responses, the data collected for each question with a numeric response was segmented by facility size as measured by number of holes. For each question, an average and number (n) of observations was calculated for each facility size. The averages were then scaled according to the table at right as if they were an 18-hole facility, multiplying by the scaling factor.

Each scaled average was multiplied by the number of observations for each size category, and then summed and divided by the total number of observations to get a weighted 18-hole average for the entire response. This weighted 18-hole average was then scaled back up according to the number of facilities by size in the full golf facility database to obtain a statewide estimate (table below right).

This scaling method accounts for the varying response rate by facility size for each question, and captures variation in per-hole values by using weighted averages.

### Scaling Down Factor by Number of Holes

<table>
<thead>
<tr>
<th>Holes</th>
<th>Scaling Down Factor</th>
</tr>
</thead>
<tbody>
<tr>
<td>9</td>
<td>2.00</td>
</tr>
<tr>
<td>18</td>
<td>1.00</td>
</tr>
<tr>
<td>27</td>
<td>0.67</td>
</tr>
<tr>
<td>36</td>
<td>0.50</td>
</tr>
<tr>
<td>45</td>
<td>0.40</td>
</tr>
<tr>
<td>54</td>
<td>0.33</td>
</tr>
<tr>
<td>72</td>
<td>0.25</td>
</tr>
<tr>
<td>81</td>
<td>0.22</td>
</tr>
<tr>
<td>99</td>
<td>0.18</td>
</tr>
<tr>
<td>108</td>
<td>0.17</td>
</tr>
<tr>
<td>117</td>
<td>0.15</td>
</tr>
<tr>
<td>126</td>
<td>0.14</td>
</tr>
<tr>
<td>135</td>
<td>0.13</td>
</tr>
</tbody>
</table>

### Scaling Up Factor by Number of Holes

<table>
<thead>
<tr>
<th>Holes</th>
<th>Scaling Up Factor</th>
<th>Facilities</th>
<th>Total Scaling Factor</th>
</tr>
</thead>
<tbody>
<tr>
<td>9</td>
<td>0.05</td>
<td>37</td>
<td>18.5</td>
</tr>
<tr>
<td>18</td>
<td>1.00</td>
<td>211</td>
<td>211</td>
</tr>
<tr>
<td>27</td>
<td>1.50</td>
<td>22</td>
<td>33</td>
</tr>
<tr>
<td>36</td>
<td>2.00</td>
<td>39</td>
<td>78</td>
</tr>
<tr>
<td>45</td>
<td>2.50</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>54</td>
<td>3.00</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>72</td>
<td>4.00</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>81</td>
<td>4.50</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>99</td>
<td>5.50</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>108</td>
<td>6.00</td>
<td>1</td>
<td>6</td>
</tr>
<tr>
<td>117</td>
<td>6.50</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>126</td>
<td>7.00</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>135</td>
<td>7.50</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

**Total** 313 354.5
Appendix D: Economic Contribution Analysis Methods

The economic contribution of the golf industry was estimated using the 2014 IMPLAN Version 3.1 input-output model. The IMPLAN model captures the linkages between economic sectors in a particular region and is used to understand how specific industries or economic events affect the regional economy overall. The data used in this model represent Arizona’s state economy in 2014.

The economic contribution of golf facility operations in 2014 was modeled using a technique known as analysis-by-parts, in which spending on wages and salaries is modeled separately from expenditures on goods and services. Furthermore, profits were modeled as proprietor income, of which 50% was assumed to be retained in-state. Local purchase percentages were set to SAM values. The breakdown and spending pattern can be found in Appendix E.

The tax contribution of golf facility operations was modeled using an industry change for industry ‘496 Other amusement and recreation,’ the IMPLAN industry which contains golf courses. Proprietor income, employee compensation, and employment were customized to match statewide estimates derived from survey results.

The economic impact of golf tourism was modeled using a series of industry changes. Tourist spending attributable to golf, estimated in previous sections, was used model the impacts to industries (Appendix E). Retail industries were margined, meaning that retail margins were retained in-state, while the cost of merchandise was considered as a leakage from the state economy. Direct effects were measured as gross sales for all retail industries. Local purchase percentages were set to 100% as the direct spending is all assumed to occur in-state.

The economic contribution of golf-related businesses was also modeled as a series of industry changes (Appendix E). Again, retail industries were margined and direct effects of retail industries were measured as gross sales. Local purchase percentages were set to 100% as all direct spending is assumed to occur in-state.
Appendix E: IMPLAN Industry Assignments for Spending Patterns

Golf Facility Operations

General Breakdown

<table>
<thead>
<tr>
<th>Item</th>
<th>Amount</th>
<th>Modeled As:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Payroll</td>
<td>$355,824,799</td>
<td>Labor Income Change (Employee Compensation)</td>
</tr>
<tr>
<td>Operating</td>
<td>$523,944,430</td>
<td>Industry Spending Pattern</td>
</tr>
<tr>
<td>Expenses</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Profits</td>
<td>$267,597,566</td>
<td>Labor Income Change (Proprietor Income, 50% Leakage)</td>
</tr>
</tbody>
</table>

Industry Spending Pattern (Operating Expenses)

<table>
<thead>
<tr>
<th>IMPLAN Industry</th>
<th>% of Spending</th>
</tr>
</thead>
<tbody>
<tr>
<td>3010 All other crops</td>
<td>2.7091</td>
</tr>
<tr>
<td>3031 Sand and gravel</td>
<td>0.9030</td>
</tr>
<tr>
<td>3049 Electricity transmission and distribution</td>
<td>7.3169</td>
</tr>
<tr>
<td>3050 Natural gas distribution</td>
<td>1.8292</td>
</tr>
<tr>
<td>3051 Water, sewage and other systems</td>
<td>9.1461</td>
</tr>
<tr>
<td>3169 Nitrogenous fertilizer</td>
<td>1.8061</td>
</tr>
<tr>
<td>3170 Phosphatic fertilizer</td>
<td>1.8061</td>
</tr>
<tr>
<td>3395 Wholesale trade distribution services</td>
<td>23.9514</td>
</tr>
<tr>
<td>3402 Retail services–Gasoline stores</td>
<td>2.7091</td>
</tr>
<tr>
<td>3434 Nondepository credit intermediation and related activities</td>
<td>3.0933</td>
</tr>
<tr>
<td>3437 Insurance</td>
<td>2.4403</td>
</tr>
<tr>
<td>3440 Real estate buying and selling, leasing, managing, and related services</td>
<td>5.1653</td>
</tr>
<tr>
<td>3457 Advertising, public relations, and related services</td>
<td>2.6157</td>
</tr>
<tr>
<td>3462 Office administrative services</td>
<td>15.8084</td>
</tr>
<tr>
<td>3469 Landscape and horticultural services</td>
<td>8.1274</td>
</tr>
<tr>
<td>3496 Other amusement and recreation</td>
<td>10.3443</td>
</tr>
<tr>
<td>3514 Grantmaking, giving, and social advocacy services</td>
<td>0.2284</td>
</tr>
</tbody>
</table>
### Golf Tourism

<table>
<thead>
<tr>
<th>Expenditure</th>
<th>IMPLAN Industry</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lodging</td>
<td>499 Hotels and motels, including casino hotels</td>
<td>$198,894,182</td>
</tr>
<tr>
<td>Car Rental</td>
<td>442 Automotive equipment rental and leasing</td>
<td>$65,711,964</td>
</tr>
<tr>
<td>Food / Dining</td>
<td>501 Full-service restaurants</td>
<td>$82,365,863</td>
</tr>
<tr>
<td>Entertainment</td>
<td>496 Other amusement and recreation industries</td>
<td>$45,871,833</td>
</tr>
<tr>
<td></td>
<td>494 Amusement parks and arcades</td>
<td>$45,871,833</td>
</tr>
<tr>
<td>Local Transportation</td>
<td>412 Transit and ground passenger transportation</td>
<td>$40,805,608</td>
</tr>
<tr>
<td>Shopping / Retail</td>
<td>403 Retail–Clothing and clothing accessories stores</td>
<td>$57,402,273</td>
</tr>
<tr>
<td></td>
<td>406 Retail–Miscellaneous store retailers</td>
<td>$57,402,273</td>
</tr>
<tr>
<td>Groceries</td>
<td>400 Retail–Food and beverage stores</td>
<td>$3,974,413</td>
</tr>
</tbody>
</table>

### Golf-Related Businesses

<table>
<thead>
<tr>
<th>Industry</th>
<th>IMPLAN Industry</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Golf Vacation Packages</td>
<td>466 Travel arrangement and reservation services</td>
<td>$4,668,000</td>
</tr>
<tr>
<td>Golf Cars &amp; Carts</td>
<td>396 Retail–Motor vehicle and parts dealers</td>
<td>$161,036,000</td>
</tr>
<tr>
<td>Golf Equipment &amp; Supplies—Retail</td>
<td>404 Retail–Sporting goods, hobby, musical instrument and book stores</td>
<td>$94,134,000</td>
</tr>
<tr>
<td>Golf Equipment—Repairing &amp; Refinishing</td>
<td>508 Personal and household goods repair and maintenance</td>
<td>$679,000</td>
</tr>
<tr>
<td>Golf Practice Ranges</td>
<td>496 Other amusement and recreation industries</td>
<td>$3,426,000</td>
</tr>
<tr>
<td>Golf Instruction</td>
<td>474 Other educational services</td>
<td>$6,217,000</td>
</tr>
</tbody>
</table>