

REMOTE STUDENT JOB: CLIENT SUPPORT TEAM



Arizona Smokers' Helpline
An affiliate of The University of Arizona

The Client Support Team serves as the first point of contact for clients seeking tobacco cessation services through the Arizona Smokers' Helpline (ASHLine).

This position is 100% remote telework!
19 hours/week

Primary Duties:

- Provides brief tobacco cessation intervention on initial client contact over the phone.
- Motivates clients to enter tobacco cessation coaching by explaining services, answering questions, and clarifying expectations.
- Conducts proactive calls to clients referred by employers and healthcare professionals for enrollment into the program.
- Conducts proactive evaluation survey calls to assess program effectiveness

Preferred Qualifications:

- **Shifts available:**
 - Mon 12-4pm
 - Tues 8am-12pm or 12-4pm
 - Wed 8am-12pm or 12-4pm
 - Thurs 8am-12pm or 12-4pm
 - Fri 8am-12pm or 12-3pm
- Professionalism and strong verbal & written communication skills a must
- ***English/Spanish-speaking preferred**
- This position requires availability/flexibility during holidays, weekends, winter break, spring break, summer, etc.
- Freshmen & Sophomores highly encouraged to apply!

★Open to all majors

To apply, please email your
resume & availability to:

Julie Nguyen, julier1@email.arizona.edu

ARIZONA SMOKERS' HELPLINE (ASHLINE)

3950 S Country Club Rd Tucson, AZ 85716

Ph: 1-800-55-66-222 | Fax: 520-621-2571 | ashline.org



THE UNIVERSITY OF ARIZONA

**Mel & Enid Zuckerman
College of Public Health**