REMOTE STUDENT JOB: CLIENT SUPPORT TEAM

The Client Support Team serves as the first point of contact for clients seeking tobacco cessation services through the Arizona Smokers’ Helpline (ASHLine).

This position is 100% remote telework!
19 hours/week

Primary Duties:
• Provides brief tobacco cessation intervention on initial client contact over the phone.
• Motivates clients to enter tobacco cessation coaching by explaining services, answering questions, and clarifying expectations.
• Conducts proactive calls to clients referred by employers and healthcare professionals for enrollment into the program.
• Conducts proactive evaluation survey calls to assess program effectiveness.

Preferred Qualifications:
• Shifts available:
  o Mon 12-4pm
  o Tues 8am-12pm or 12-4pm
  o Wed 8am-12pm or 12-4pm
  o Thurs 8am-12pm or 12-4pm
  o Fri 8am-12pm or 12-3pm
• Professionalism and strong verbal & written communication skills a must
• *English/Spanish-speaking preferred
• This position requires availability/flexibility during holidays, weekends, winter break, spring break, summer, etc.
• Freshmen & Sophomores highly encouraged to apply!

★Open to all majors

To apply, please email your resume & availability to:
Julie Nguyen, julier1@email.arizona.edu

ARIZONA SMOKERS’ HELPLINE (ASHLINE)
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Ph: 1-800-55-66-222 | Fax: 520-621-2571 | ashline.org